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## Barefoot Luxury Southern Explorer 2024 (9 Days)

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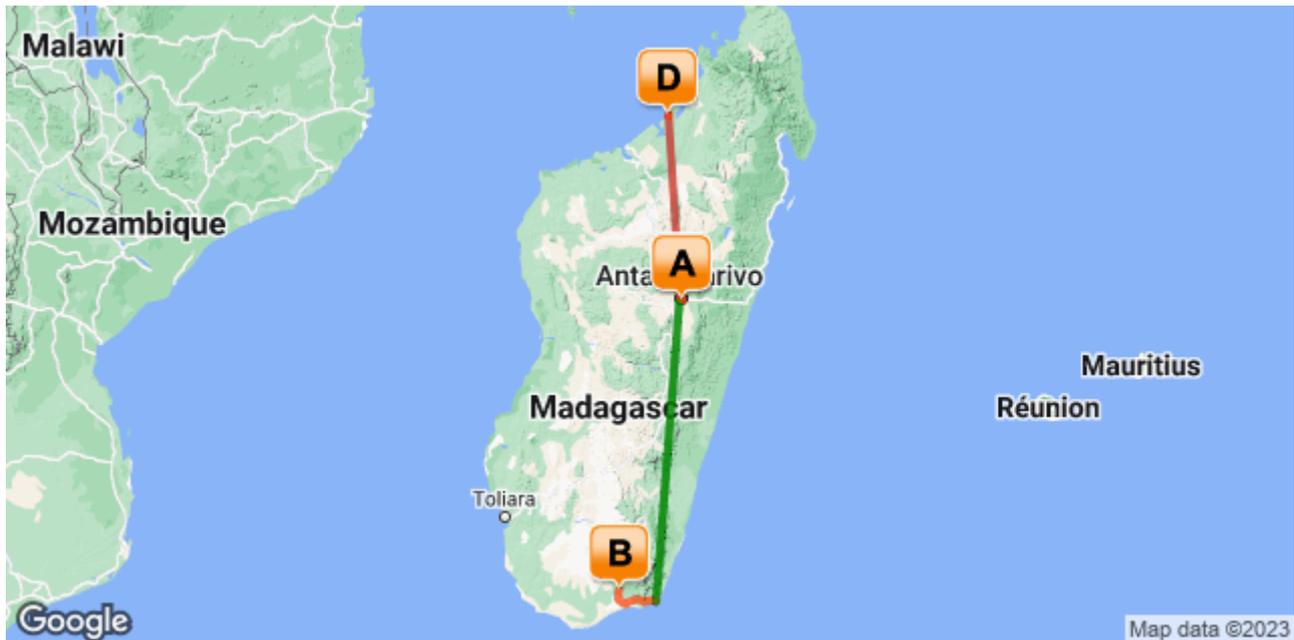
## Barefoot Luxury Southern Explorer (9 Days) 2024

Antananarivo - Ifotaka - Anjajavy

9 Days / 8 Nights

Date of Issue: 09 June 2023

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[Click here to view your Digital Itinerary](#)

## Introduction

Accommodation	Destination	Basis	Duration
Maison Gallieni	Antananarivo	D,B&B	1 Night
Mandrare River Camp	Ifotaka	FI	3 Nights
Novotel Convention & Spa Antananarivo Hotel	Antananarivo	D,B&B	1 Night
Anjajavy Le Lodge	Anjajavy	FB	3 Nights

### Key

B&B: Bed and Breakfast

D,B&B: Dinner, Bed and Breakfast

FB: Full Board - Dinner, Bed, Breakfast and Lunch

FI: Fully Inclusive - Bed, All Meals, Fees and Activities

### Included

- 8 x Breakfast
- 6 x Lunch
- 8 x Dinner
- All required transport in an air-conditioned vehicle in Antananarivo and in 4x4 vehicles in all other locations
- Services of an experienced professional Malagasy guide
- All excursions, park fees and community/environmental levies
- Flights & airport taxes: International & domestic (Antananarivo – Fort Dauphin return)

### Excluded

- Pre and post tour accommodation
- Optional activities and excursions not mentioned in the program
- Any beverages not included and all wine and spirits at Anjajavy Le Lodge
- Personal expenses such as gratuities, visas, travel insurance, curios, laundry etc.

### Additional Information

- Legendary sacred forests and tombs of the traditional Antandroy are a cultural inspiration to be discovered.
- Experience authentic ceremonies and customs of the Antandroy tribe and watch a thrilling traditional theatre play by the local villages.
- Track the exclusive Verreaux's Sifaka, Ring Tailed, Sportive and Mouse Lemurs as well as the many species of amphibians, reptiles and birds.

## Day 1: Maison Gallieni, Antananarivo

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### Antananarivo

Antananarivo is Madagascar's capital city, perched on top of a mountain range close to several nature reserves, including Tsingy de Bemaraha, with its fantastical limestone spikes. Founded in 1625, it has a rich historical heritage that is complemented by scenic landscapes traversed with a multitude of hiking routes. The city is also known for its bubbly nightlife, with live music played regularly at various clubs, bars and hotels.

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### Day Itinerary

Upon arrival in Antananarivo, you will be met and welcomed by an English-speaking guide, before transferring to your hotel in the city centre. Unpack, settle in, and spend the rest of your day at leisure, enjoying a dip in the pool while taking in the mesmerizing view of the city before dinner.

### Overnight: Maison Gallieni

Nestled on the picturesque Faravohitra hill overlooking the charming town, Maison Gallieni is a stone's throw away from the iconic Faravohitra Cathedral and the Royal Palissandre Hotel. With its enviable location, the bed and breakfast is just a few metres away from the vibrant red-roofed market stalls of Analakely and the famous Independence Avenue. Maison Gallieni boasts four well-appointed bedrooms and public lounges, both indoor and outdoor, which are dedicated to ensuring an unforgettable and relaxing stay. The bed and breakfast's promise of comfort extends to its delicious homemade breakfasts and refined home cooking. On the ground floor, the reception desk welcomes guests to the understated elegance of Maison Gallieni. There is also a library, an outdoor lounge with comfortable seating, a heated swimming pool and a lush garden. The first floor is the epitome of luxury living, featuring a lounge with a roaring fireplace, a spacious dining room, and an airy veranda. The veranda is the ideal spot for guests to take in the views of the town and the distant hills while sipping their favourite beverages. Maison Gallieni is the perfect getaway for anybody looking for a peaceful and relaxing retreat in the heart of the town.



### Basis

Dinner, Bed and Breakfast

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## Day 2: Mandrare River Camp, Ifotaka

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## Ifotaka

Situated in the Amboasary Sud District, Ifotaka a town and a commune on the beautiful island of Madagascar. It is known for its spectacular natural beauty, rich cultural heritage, and its numerous historical, sacred sites. It is home to the remote Ifotaka Community Forest, which is a wild, secluded sanctuary protected by the local Antandroy people. This off-the-beaten-track destination features abundant spiny forest, ancient hidden tombs, and unspoilt landscape inhabited by an array of endemic wildlife including a variety of lemurs and many bird species, such as the malachite kingfisher, hook-billed vangas, scops owl and many others. Don't miss the opportunity to immerse yourself in local traditions and visit the ombiasy healer.

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## Day Itinerary

After breakfast, you will be transferred back to Ivato airport for your two-hour flight to Fort Dauphin, on the south-eastern coast of Madagascar.

Upon arrival you will be met by your guide and will have lunch in Fort Dauphin, before driving west towards Antandroy Spiny Forest. The three-hour journey offers a contrast of landscapes ranging from the rice paddies of the eastern seaboard over the lush tropical plateau to the drier arid region of sisal plantations and "spiny forest". You will arrive at your luxury tented camp in the late afternoon, allowing you to settle into your accommodation and enjoy the breath-taking views across the Mandrare River. Thereafter, you will depart for a night walk in the Ambovo Forest. You will have the opportunity to spot various types of lemurs, chameleons and owls throughout your walk.

## Overnight: Mandrare River Camp

Situated under the Tamarind Trees along the banks of the Mandrare River, three hours drive from Fort Dauphin, is the new tented Mandrare River Camp. Set in the grounds of an old colonial sisal plantation, the camp is three kilometres from the village of Ifotaka and opposite the sacred ancestral forest of the Antandroy Tribe. The day to day activities will always include walks to see the endemic wildlife which Madagascar is famous for. The best times for these walks are the mornings and afternoons to escape the heat of the sun. Where suitable night walks will be arranged as this is often the best time to see many reptile species as well as the nocturnal lemur species such as Mouse and Sportive Lemur. Whenever possible and practical, interaction between clients and the local community is encouraged. Mealtimes are a treat. The head chef has perfected the art of producing fresh croissants in the bush! He has also found a reliable source for fresh lobster, local fish and prawns. The Zebu steaks are excellent while other little treats like foie gras are sourced in Tana.



## Basis

Fully Inclusive - Bed, All Meals, Fees and Activities  
All Local Brands (Spirits, Wine and Beers) Included

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## Day 3: Mandrare River Camp, Ifotaka

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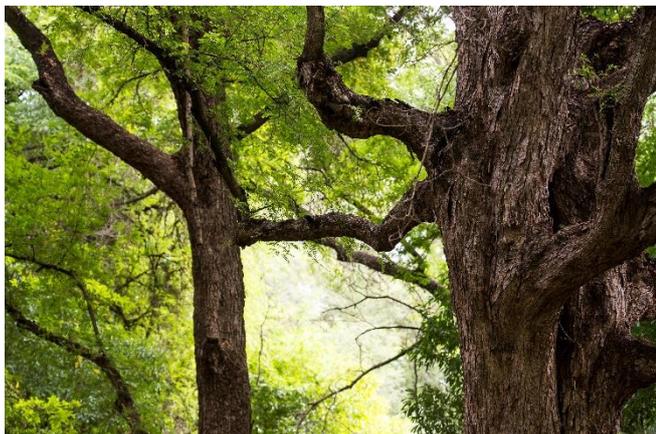
### Day Itinerary

Enjoy a relaxed breakfast on the banks of the river, before embarking on a trip to the sacred gallery forest, crossing the Mandrare river on foot or boat, to observe the ring tailed lemurs and the always entertaining Verreaux sifaka. Return to your camp for lunch, enjoy a relaxed afternoon at your leisure, before you depart on an afternoon activity.

In the late afternoon, embark on a leisurely stroll through the hallowed spiny forest, adorned with ancestral tombs belonging to the esteemed Antandroy tribe. This remarkable landscape is home to an unparalleled assortment of plant and animal life, found exclusively within the spiny forest's confines. Accompanied by an English-speaking guide and a knowledgeable tracker from the local community, you will receive an insightful introduction to the rich cultural heritage and traditions of the Antandroy people. Concluding your visit, indulge in a delightful experience of sundowners on the banks of the Mandrare River.

### Activities

#### Sacred Gallery Forest Guided Walk



#### Sacred Spiny Forest Guided Walk



### Basis

Fully Inclusive - Bed, All Meals, Fees and Activities  
All Local Brands (Spirits, Wine and Beers) Included

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## Day 4: Mandrare River Camp, Ifotaka

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### Day Itinerary

After a cup of tea or coffee, you will head out for an early morning walk in the spiny forest, witnessing the sunlight break through the trees while keeping an eye out for endemic birds such as the Vangas and the Head back to the camp for a delicious breakfast, followed by a visit to the local market or the local village to meet the fascinating Antandroy tribe.

Lunch will be served at the camp, followed by a leisurely afternoon where you can unwind and observe the vibrant life along the river from the comfort of your tent's terrace.

Later that day, enjoy a sundowner amongst the baobabs trees with a spectacular view of the mountains in the distance. As evening falls, you may have the pleasure of witnessing the local village's captivating traditional dances, accompanied by mesmerising singing and melodic music. Song and dance hold a central place in Antandroy culture, serving as integral elements that accompany significant rituals and joyous occasions in their everyday lives. Prepare to be immersed in the rhythmic beauty and cultural richness of these performances.

### Activities

#### Sacred Gallery Forest Guided Walk



#### Antandroy Village Visit & Cultural Experience



#### Sundowners



## Basis

Fully Inclusive - Bed, All Meals, Fees and Activities  
All Local Brands (Spirits, Wine and Beers) Included

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## Day 5: Novotel Convention & Spa Antananarivo Hotel, Antananarivo

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### Day Itinerary

After breakfast, you will be transferred to Fort dauphin for your flight back to Antananarivo. On arrival, you will be met by your guide who will transfer you to your hotel where you will have the afternoon at leisure. Enjoy some time and the spa, lounge by the pool or enjoy some drinks at the rooftop bar.

Later that evening, your guide will accompany you to Le Marais for dinner, hailed as the top restaurant in Madagascar and offers a unique blend of Malagasy and European cuisine.

### Overnight: Novotel Convention & Spa Antananarivo Hotel

Novotel Convention & Spa is an exceptional 5-star hotel in Antananarivo's business district. It is near significant business institutions and shopping centres. The hotel offers luxurious hi-tech rooms and suites with panoramic views of Antananarivo that are designed to provide guests with world-class comfort. For events and business meetings, an event space can be adapted to accommodate up to 800 people. In addition, guests can enjoy several choices of restaurants and bars, a state-of-the-art spa, an indoor pool, and a fitness area. One of the unique features of Novotel Convention & Spa is its combination of seminars, meetings, and leisure tourism. This makes it an ideal destination for guests looking for business and leisure experiences. The hotel is a short walk from Tsarasaotra Bird Park and just 15 minutes from downtown and the airport. Guests can also quickly access attractions such as the Queen's Palace, Tsimbazaza Zoo, and Lake Anosy. For those looking for a day trip, the Royal Hill of Ambohimanga and Lemurs' Park are just an hour's drive away. With its excellent location, first-class amenities, and exceptional service, Novotel Convention & Spa is the perfect choice for business and leisure travellers in Antananarivo.




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## Basis

Dinner, Bed and Breakfast

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## Day 6: Anjajavy Le Lodge, Anjajavy

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### Anjajavy

Situated on the northwest coast of the exotic island of Madagascar, the Anjajavy area is home to a biodiverse reserve, luxurious beachfront lodges, a small fishing village and spectacularly scenic landscapes. Anjajavy features pristine beaches with sandy coves fringed by crystal clear turquoise waters, abundant and diverse wildlife, and tropical landscapes covered with rosewood and baobab trees. This remote paradise offers visitors a multitude of activities including: lounging on secluded beaches, indulging in a relaxing spa day, catching a glimpse of the Madagascan lemur or enjoying ocean-fresh seafood.

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### Day Itinerary

After an early breakfast, you will be transferred to your to Ivato Airport for your scheduled charter flight to Anjajavy. Upon arrival you will be met and transferred by a staff member to the lodge. The lodge is located within a 450 hectare nature reserve on Madagascar's north-west coast.

Later that afternoon, you will embark on a night walk in the surrounding Reserve where you will have the opportunity to observe a diverse range of nocturnal lemurs. While the charismatic coquerel's sifakas steal the show in the reserve, the darkness unveils its own stellar performers. Keep an eye out for the agile danfoss mouse lemurs, weighing a mere 63 grams, as they dart through the shrubbery in search of food, effortlessly leaping from branch to branch. If you happen to hear a peculiar squeal resonating from the treetops, you may have discovered a Grewcock's sportive lemur. Look out for other fascinating mammals such as the endemic tsingy tuft-tailed rat, Commerson's leaf-nosed bat, or even the elusive fossa, Madagascar's largest predator and a rarity to behold.

### Overnight: Anjajavy Le Lodge

On the west coast of Madagascar, one hundred and fifty kilometres north of Majunga, lies the luxury retreat of Anjajavy Hotel. The hotel is situated on a peninsula overlooking a wide bay and is backed by a natural reserve. There are twenty-five air-conditioned villas, each with a large living room, breakfast nook and a bedroom, which opens onto a large terrace that overlooks the sea. The ensuite bathroom has a bath, a shower and a separate toilet. A small stairway leads to a small sitting room with two sleeper-couches for children. The main complex comprises a bar/restaurant with an exterior and an interior dining room, a swimming pool, five kilometres of beach and a 450-hectare nature reserve. Wildlife viewing here is effortless. Lemurs include the Coquerel's Sifaka, common brown lemurs and mouse lemurs. There are wonderful birds - flocks of bright green, grey-headed lovebirds, sickle-billed vangas, crested couas and vasa parrots, to

name just a few. Reptiles are common including ground boas and hog-nosed snakes and plenty of chameleons. There are extensive cave systems, tsingy-like limestone outcrops, extensive mangrove forests as well as beaches and coral reefs. There is a marina for water sports, including water skiing, snorkelling, sailing in a catamaran, wind surfing and excellent fishing. There are also boat excursions to the surrounding grottoes, a trip up the estuary to see mangroves, a visit to the "tsingy", guided excursions in four-wheel drive vehicles through the nature reserve, mountain bikes and the ability to explore the reserve on foot to discover the flora and fauna of the area.



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## Activities

### Guided Evening Walk



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## Basis

Full Board - Dinner, Bed, Breakfast and Lunch

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## Day 7: Anjavy Le Lodge, Anjavy

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### Day Itinerary

In the morning, depart for a walk along the "Chemin des Crabes" to see the fabulous birdlife, beautiful baobabs and the infamous hairy crab. The area stands as one of the prime locations for observing majestic creatures like the regal Madagascar fish eagle, the elusive crested ibis, and the rare Madagascar sacred ibis. As your night walk draws to a close, you will have the opportunity to explore a small cave. Within its depths, you will discover fascinating remnants such as a fossilized lemur skull, mesmerizing stalactites, and even the intriguing presence of sharks' teeth.

You will then return to the lodge for lunch and have the afternoon at leisure.

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### Activities

#### Walk along Chemin des Crabes



### Basis

Full Board - Dinner, Bed, Breakfast and Lunch

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## Day 8: Anjavy Le Lodge, Anjavy

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### Day Itinerary

This morning you will enjoy a long walk along the Giant's Causeway and King's Alley. You will discover extremely ancient baobab trees, Tsingy rock formations found only in Madagascar, along with a variety of lemurs including the Coquerel's Sifakas. The Sifakas, along with troops of common brown lemurs, roam freely in the gardens and surrounding reserve.

You will then return to the lodge for lunch and have the afternoon at leisure.

## Activities

### Walk along King's Alley



#### **Basis**

Full Board - Dinner, Bed, Breakfast and Lunch

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### **Day 9: End of Itinerary**

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#### **Day Itinerary**

You will transfer back to Fort Dauphin and continue to the airport for your scheduled flight to Antananarivo, where you will connect with your departure flight. We hope to welcome you again on one of our other African adventures!

#### **Basis**

Bed and Breakfast

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## Transport

### Flight Information

Date	Flight	Airline	Departure Airport	Time	Arrival Airport	Time	Class	Ref
	Charter Flight		Ivato International Airport [TNR]		Tolanaro Airport [FTU]			
	Charter Flight		Tolanaro Airport [FTU]		Ivato International Airport [TNR]			
	Scheduled		Ivato International Airport [TNR]		Anjajavy Airstrip			
	Scheduled		Anjajavy Airstrip		Ivato International Airport [TNR]			

### Transfers

Date	Company	Pick Up	Drop Off	Time	Vehicle
		Ivato International Airport [TNR]	Maison Gallieni		Transfer
		Maison Gallieni	Ivato International Airport [TNR]		Transfer
		Tolanaro Airport [FTU]	Mandrare River Camp		Transfer
		Mandrare River Camp	Tolanaro Airport [FTU]		Transfer
		Ivato International Airport [TNR]	Novotel Convention & Spa Antananarivo Hotel		Transfer
		Novotel Convention & Spa Antananarivo Hotel	Ivato International Airport [TNR]		Transfer
		Anjajavy Airstrip	Anjajavy Le Lodge		Transfer
		Anjajavy Le Lodge	Anjajavy Airstrip		Transfer

### Urgent Contact Numbers

Company Name	Telephone	Email Address	Contact Person
Jenman African Safaris	021 683 7826	info@jenmansafaris.com	

### Travel Information

#### Safari Do's and Don't's:

Jenman Safaris has extensive knowledge and experience in most African Countries. Throughout the many years we have learnt about a few "Do's and Don'ts" while travelling in and around Africa. We have therefore developed this list for you to read at your leisure. All tips are not always relevant to all the areas that you travel to – depending on your tour.

Due to a lack of transparent and credible regulation relating to ethically acceptable practices where captive wildlife is concerned, Jenman African Safaris has taken the decision not to support any activities that include physical contact with captive wildlife. We urge you to consider the ethical implications of taking part in any such activity that may be offered at your lodge.

#### Arriving for Safari

Get some rest on the first day of your arrival – you may need some time to adjust to a different time zone. Rather arrive a day early to rest and start off your tour refreshed and ready for adventure!

#### Currency

When you need to exchange your currency, avoid any exchanges on the street or in other areas that may seem suspect. Always note that even when people approach you with an, e.g., 50% premium exchange rate offer, this exchange is considered part of the black market and is illegal! Hotels, Camps and Lodges can change money, but sometimes the rate is slightly lower. We recommend that you visit an accredited Bureau de Change.

#### Credit Cards

Credit cards such as Visa and MasterCard are widely accepted in most areas as well as at bigger hotels and lodges.

#### Hospitals and Pharmacies

The larger towns in Southern Africa have pharmacies and hospitals, but you should always make sure you have enough of your medicine in case the pharmacies/hospitals don't stock them.

#### Telephone

In most areas you can call internationally – however please note that some of the smaller areas may not have these facilities and international phone calls are costly. Also, built up areas and towns do have cell-phone reception!

#### Passports, Documents and Valuables

Please make sure that you keep your passport, documents and any other valuables with you at all times! We recommend that a copy of these documents should be made and kept in another safe place in case something happens to the originals. Never leave valuables alone and remember you are on safari, so expensive and valuable jewellery is not necessary.

#### Safety

Every area (any where in the world) can be unsafe at times. Please take common precautions at all times and never walk alone, especially at night or in run-down areas!

#### Packing

Remember to always check the amount of luggage you are allowed to take on the plane as well as on the Safari Vehicle – they may differ. We recommend that a soft bag is used instead of a hard suitcase as it's preferable on safari. Most air flights allow for 20kgs and our scheduled safaris are limited to 15kgs per person. Don't forget to put luggage tags on your suitcases (for the airplane and the safari).

## Luggage and Medication

Please be advised that you should put any medication that you need (e.g.: diabetes medication) into your hand luggage, even with the strict regulations, airlines will allow that as long as you have a letter from your doctor.

## What to wear:

You are on safari and out in the bush so make sure that you are comfortably dressed with comfortable shoes. Always have a mix of clothing including; summer clothes, light raincoat, warm top and a hat.

## Punctuality

Please be on time when you meet your vehicles for the game drives. If you run late you may delay the rest of the trip or miss something wonderful!

## Climate

Always remember that the African Sun may look gentle but it is strong and can be harsh. Too much sun can lead to headaches, dehydration, nausea and dizziness. Rather look after yourself by using sun screen and a hat versus trying to get a nice African Tan.

## Drinking Water

In built-up areas the water is safe to drink (mostly in South Africa) however, some areas it is not safe to drink the tap water at all! So we rather recommend that you drink bottled water at all times to prevent any illness. You may use the tap water to rinse your mouth when brushing your teeth! Ice is generally fine to consume, but sometimes it is better to be cautious. We advise you to rather drink bottled water at all times in Africa!

## Food and drink

Africa is famous for its fruit and fresh vegetables – which can be enjoyed all around Africa. Fruit and Vegetables should be peeled before eating. Drinks (including spirits) and cigarettes can be bought in most areas but are normally quite expensive. On our Safaris we do provide most/all meals which are prepared by our guide or at a lodge.

## Anti-malaria medication

A lot of areas in Africa are affected by Malaria – we strongly recommend that you take your anti-malaria medication. Take your medication exactly as its prescribed and directed, don't skip any medication! At the end of your safari, if at any time you develop influenza symptoms please consult your doctor immediately.

## Power and Electricity

Most places (hotels, lodges) have electricity. But we always recommend that you should take a flash light with you on safari. Always remember if you plug something in (e.g.: One of your appliances) there may be a different voltage! The usual voltage is 220-240 AC. If your appliance does not match this voltage you need to bring a converter with as some lodges may not have a converter for you to use...

## Photos

There will be many amazing photo's that you will want to capture along the way on your safari. But, you need to make sure you don't take any photos of any people without their permission. Also, never take pictures of anyone/anything in the military, police force, armed forces, government, presidents or airports.

## Animals

The animals in the bush and the ones that you may see on safari are wild and should not be approached! Animals may roam freely around so be observant and cautious when walking from place to place.

## Tipping

Tipping is not included in meals unless there is a service charge included in the bill – then you don't need to tip. Normal tipping is 10% of the bill for drinks and food. Tipping for guides and drivers are always appreciated and range from US\$5 and US\$10 per day...

## Driver-Guide/Safari Guide

Your driver and guide is complete with experience, information and knowledge of all the areas that you will travel to. Be sure to ask them lots of questions and feel free to chat to them about anything.

We hope that our list of 'Do's and Don'ts' have been useful and helpful. Please don't hesitate to contact us if you have any more questions that we haven't covered in the above list...

info(at)jenmansafaris.com

## Terms and Conditions

### Jenman Select Terms and Conditions

#### General Information and Booking Conditions

In these Terms & Conditions, the 'Company' shall mean Jenman African Safaris cc; a company registered according to the company laws of the Republic of South Africa. The 'Client' shall mean the person who has signed a booking form as the Lead Booking Name and each person named in the booking form. The 'Agent' shall mean the company, who has signed an Agent's Contract and is booking a Client to travel with Jenman African Safaris.

#### 1. Contract

There shall be no binding contract between the Company and the Client until the following three conditions are met:

1.1. The Company Booking Form has been signed

1.2. The 30% deposit has been paid

1.3. The booking terms and conditions have been confirmed by the Client

There shall be no binding contract between the Company and the Agent until the following two conditions have been met:

1.4. The Agent Contract has been signed

1.5. The booking terms and conditions have been confirmed by the Agent

1.6. the 30% deposit has been paid. (unless otherwise specified in the Agent's Contract)

#### 2. Payments

2.1. A deposit of 30% from each Client is required when submitting the application form to confirm a booking, unless otherwise agreed in the Agent Contract.

2.2. The full amount due by the Client to the Company, shall be payable not less than 30 days prior to the date of departure/start of services (unless otherwise specified in the Agent's Contract). No Client will be permitted to commence any itinerary without payment in full being received by the Company. If the full amount is not received, the Company shall be entitled in its discretion to treat the reservation as cancelled, and consequently to forfeit such part of the advance payment as determined solely by the Company. Late applicants may join the tour based on accommodation availability.

2.3. Invoices in foreign currencies shall be paid by no later than the date specified on the footer of the original invoice. If payment is not made within this stipulated time period, the Client is obligated to request a new invoice as the due amount is subject to currency fluctuations. If a new invoice is not requested and the currency exchange rate has changed to Jenman African Safaris' disadvantage, a new invoice will be issued charging the difference to the Client/Agent.

2.4. If the company accepts payment by Credit Card from an Agent or Client, a 4% surcharge will be added for Visa and Master Cards.

#### 3. Cancellations

3.1. Any cancellation of a booking by a Client or Agent, must be in writing and shall only be effective upon its acknowledged receipt by the Company. The date on which the Company receives the correspondence or a company recognized Agent, will determine the cancellation charge, if any.

3.2. Cancellation charges will be incurred as follows:

- 3.2.1. 46 days or more prior to departure: 10% of the total rate
- 3.2.2. 21 days to 45 days prior to departure: 30% of the total rate
- 3.2.3. 14 days to 20 days prior to departure: 50% of the total rate
- 3.2.4. 8 days to 13 days prior to departure 80% of the total rate
- 3.2.5. less than 8 days prior to departure: 100% of the total rate
- 3.3. Special cancellation fees may apply for 3rd party bookings

#### 4. Changes and Alterations

4.1. "Force Majeure" means, in relation to the Company, any circumstances beyond the reasonable control of the Company (including, but not limited to, acts of God, explosion, flood, fire, war or threat of war, sabotage, civil disturbance, quarantine, government intervention, weather conditions or other unexpected occurrences).

4.2. The Company shall not be deemed to be in breach of these terms and conditions or otherwise be liable to the Client, by reason of delay in performance, or by non-performance, of any of its obligations hereunder to the extent that any such delay or non-performance is due to any Force Majeure.

4.3. If the Company is affected by Force Majeure it shall be entitled to, and may in its sole and absolute discretion, vary or cancel any itinerary or arrangement in relation to the tour or safari.

4.4. No refunds are given for circumstances arising beyond the Company's control, necessitating alternative arrangements being made to ensure the safety and/or further participation and enjoyment of the tour or safari.

4.5. In the unlikely event of a vehicle breakdown that is beyond the Company's control and immediate repair, the Company will arrange to have the spare part sent to the current location in the fastest possible time. The Company reserves the right to alter the itinerary accordingly in order to make up any time lost due to any unforeseen circumstances.

4.6. The company reserves the right to cancel the tour without prior notification and in such an event only agrees to refund all monies already paid and received from the Client.

#### 5. Insurance

5.1. Travel and cancellation insurance is mandatory for every Client. All insurance is solely the responsibility of the Client. Before a Client commences a tour, he/she should arrange his/her own insurance with protection for the full duration of the travel, to cover including but not limited to, personal injury, damage and loss of personal items including but not limited to camera equipment and other electronic equipment, medical expenses, repatriation expenses and loss of luggage. If a Client falls ill, all hospital expenses, medical expenses, doctor's fees and repatriation costs are the Client's responsibility and the Company shall not be liable for any refund of the tour rate whatsoever.

5.2. The carriage and storage of all baggage and personal effects are at all times the Client's risk and the Company will not accept any liability for any loss or damage of baggage or personal effects. It is the clients' responsibility to ensure all personal items are covered by travel insurance for the correct value.

#### 6. Liability

The Client hereby acknowledges, confirms and records that he/she understands the risk inherent in adventure travel in African destinations and associated activities. The Client is accepted onto the tour and undertakes to do the tour, travel or activity at his/her own risk. The client agrees and concedes that the Company, its representatives and employees shall not be responsible for loss or damage to possessions, or

injury or illness to the client or loss of life or consequential damages which might occur from any cause whatsoever, unless directly caused by the Company's negligence.

## 7. Health and Age Restrictions

The client shall acknowledge an awareness of the proposed itinerary and shall confirm that he or she is medically fit, in good physical and mental health and is able to embark on the tour. Any client with a pre-existing medical condition or illness must declare the true nature of such a condition to the Company before the commencement of the tour. Any failure to declare may result in the cancellation of his/her booking. Every client above the age of 65 is required to submit a medical certificate or self-declaration of medical fitness prior to the beginning of the tour (please request this form be sent to you from your travel consultant) . For all Adventure Safaris, there is an age limit of 70 years. For all Lodge Safaris, there is an age limit of 80 years.

## 8. Claims and Complaints

In the unlikely event that the client has a complaint against the company, the Company must be informed immediately, in order that an opportunity is afforded to the company to investigate the situation and provide redress. If the client has any further complaints, these must be lodged in writing to the Company within 1 month of the tour end date. If these procedures are not followed, the Company will not start or continue any such investigation of said complaint.

## 9. Company Responsibility and Rights

The information in any brochure and printed itineraries is given in good faith by the Company, and is based on the latest information available to the Company. Printed itineraries serve as a guideline only. The company reserves the right to change the facilities or transport described in any publication without being liable for any compensation or refund.

## 10. The Company Authority

Any decision made by the tour guide, acting as a Company representative, shall be deemed final on all matters. The company shall not be responsible or liable for any client who commits an illegal or unlawful act in any country visited, or the consequences of such an illegal act. The client may in such circumstances be excluded from the tour without a refund, at the sole discretion of the Company or Company representative. If the Company considers a client unsuitable for a tour (due to mental or physical illness or implied danger to any other Client or Company representative) it may at its sole discretion decline to carry the Client further. If a Client causes severe inconvenience or annoyance to other Clients, the Company may decline to carry the client further, without any refund whatsoever. This will only occur after extensive intervention by the tour guide or Company representative.

## 11. Client Responsibility

11.1. It is the Client's sole responsibility to ensure that passports, visas, travel permits and inoculations required for the tour, are obtained well in advance and are in order in terms of all the countries to be visited. It is the Client's responsibility to meet any additional costs incurred either by the Client (or by the Company on the Client's behalf) as a result of any failure by the Client to comply with such requirements. The Company may not be held liable for any failure on the part of a client to be in possession of the correct travel documentation.

11.2. The onus is on the Client concerned to fully acquaint themselves with the Terms and Conditions set herein and all matters such as visas, required documentation, payment schedules and cancellation policies.

11.3 It is the Client's responsibility to check the latest FCO advice (foreign & commonwealth office) for the countries they will be travelling to.

## 12. Luggage Allowance

Baggage is strictly limited to one large bag, weighing a maximum of 15 kg. Also allowed will be a smaller hand-luggage bag or camera bag per Client. These restrictions are essential because of the nature of the tour. Because overloaded vehicles are inherently dangerous and cause unnecessary transport problems, potentially endangering Clients and Company representatives, the Company insists that every Client adhere to these luggage restrictions.

## 13. Booking on scheduled departures

### 13.1. Group Size

Our group size usually varies between 2 and 14 maximum. By traveling in small groups, the advantages are that campsites and/or lodges are not invaded and time is not wasted in trying to assemble and control large groups of people. It also enables the Company to offer a far more personal service. Our safaris are usually made up of individuals, couples and sometimes groups of friends aged between 18 and 65 years. With the mere physical and youthful mentality which prevails on these tours, they are generally not suited to anybody over the age of 65 years. There is no upper age limit on any tour or safari, but for any Client over the age of 66, the Company requires a medical certificate to confirm physical ability for the chosen tour. Indemnity forms must be completed by a parent or guardian of 21 years or older, for children wishing to participate who are between the ages of 12 and 18.

### 13.2. Transport

Jenman African Safaris cc vehicle fleet comprises fully equipped Toyota Buses (12-seaters), Toyota Land cruiser 4x4 (10-seaters) and Toyota overland trucks (24-seaters for customized tours) with comfortable seating, large windows for game viewing and music systems. Additionally, we make use of Toyota Quantum (14-seaters with comfortable seating and music system.) An off-road trailer is fitted to all 10-seater vehicles and is equipped with a field kitchen. All luggage are carried on the roof or in the trailer to ensure maximum comfort inside the vehicle.

### 13.3. Participation

The degree of satisfaction and enjoyment you feel at the end of each day and at the end of the trip will depend on you and your capacity to enjoy yourself. This capacity, combined with an active and enquiring mind and a willingness to participate, is essential for all tours. The Company offers two types of participation safaris: Non participation, where clients do not need to participate in safari duties; Semi-Participation where the clients have to put their own tents up, help with food preparation, dish-washing and help with the packing and unpacking of the vehicle. A degree of flexibility is essential because of the mere nature of the parameters in which we have to operate.

### 13.4. Accommodation

For Camping safaris, the Company makes use of one 3-person dome tent per 2 people. Thick (5cm) foam sleeping mattresses are provided for these camping safaris. Other accommodation utilized includes bungalows, rondavels, log cabins, lodges, hotels and tented safari camps, for days where accommodation is specified in the itinerary.

### 13.5. Prices and Local Payment

We endeavour to ensure that every Client is fully aware of all costs involved on each trip. The costs on some tours are divided into two payments. The first amount is the tour price and the second amount is the local payment, which are paid directly to Jenman Safaris or the Agent before the tour commences. Therefore, the local payment fee will be payable prior to travel together with the main tour fee. The local payment is then handed over to the guide to pay for some of the day-to-day operational costs that are incurred while groups are on the road. Examples include fees at most of the national parks, entrance fees to some attractions, local guides and any food markets we visit to stock up on fresh produce during the tour. Our

price, in conjunction with the local payment, includes accommodation, transport on the tour, meals, and activities as per itinerary, camping equipment (except sleeping bags), permits, entry fees and a trained and qualified tour guide.

#### 14. Discounts

14.1. Only one discount may be used at any time. Discounts cannot be combined or used in combination with any other specials.

14.2. Book & pay refers to full payment being received.

14.3. All discounts apply to the per person tour price. Please note that flights, airport taxes, single supplements, local payments and special permits are excluded.

14.4. Combine your trips – the 5% discount applies to the more expensive of the chosen tour packages.

14.5. All discounts are subject to tour availability.

14.6. Frequent Traveller – your previous trip has to have been a separate booking on a different date/occasion. Your previous booking had to be a minimum of 5 night stay.

14.7. Jenman African Safaris' general Terms & Conditions still apply.