



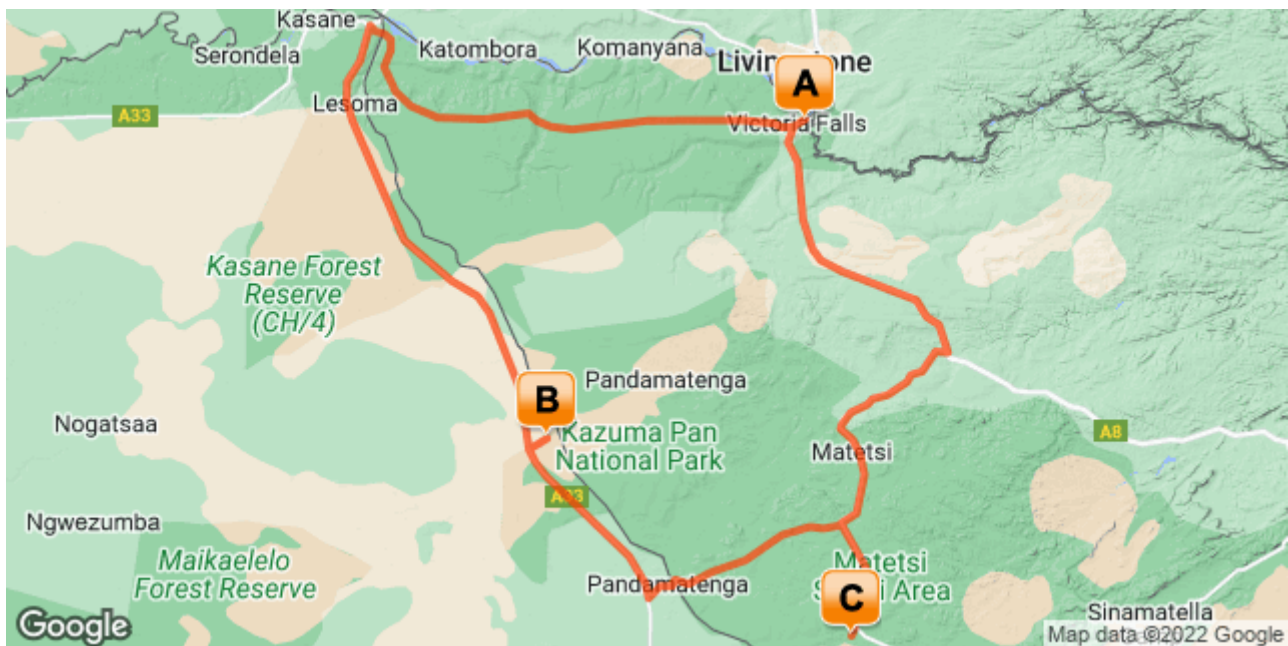
Chobe & Hwange Hideaway 2023



Chobe & Hwange Hideaway

Victoria Falls, Zimbabwe - Kazuma Forest Reserve - Hwange National Park
6 Days / 5 Nights

Date issued: 24 May 2023



[Click here to view your Digital Itinerary](#)

Introduction

Accommodation	Destination	Basis	Duration
Ilala Lodge Hotel	Victoria Falls, Zimbabwe	B&B	1 Night
Camp Kuzuma	Kazuma Forest Reserve	FI	2 Nights
Nantwich Lodge	Hwange National Park	FI	2 Nights

Key

B&B: Bed and Breakfast

FI: Fully Inclusive - Bed, All Meals, Fees and Activities

Price

Included

- 5 x Breakfast
- 4 x Lunch
- 5 x Dinner
- Accommodation and meals as mentioned in the itinerary or of similar standard
- Return airport transfers
- Activities, transfers and excursions as mentioned
- Park entrance fees & river usage fees as specified in the itinerary

Excluded

- Flights: International & domestic
- Pre and post tour accommodation
- Optional activities
- Drinks not mentioned
- Personal expenses such as gratuities, telephone calls, curios, travel insurance etc.

Jenman Safaris Unique Experiences

Engage with the Hwange Anti-Poaching unit and learn about the challenges faced protecting our wildlife. Guests will learn what motivates these conservation warriors and can ask them any burning questions.

Day 1: Ilala Lodge Hotel, Victoria Falls, Zimbabwe

Victoria Falls, Zimbabwe

Resting on the southern banks of the Zambezi river at the western end of the eponymous falls, this popular tourist town is compact enough to walk around and makes an ideal base for travellers exploring the seventh wonder of the world, the unfathomably vast Victoria Falls. About two thirds of the falls can be viewed from the Zimbabwean side and, while the falls are undoubtedly the star attraction, the area provides both adventure seekers and sightseers with plenty of opportunities to warrant a longer stay. Popular activities include scenic flights over the falls in helicopters or micro lights, bungee jumping off the Victoria Falls Bridge, white-water rafting (seasonal), and day trips to Chobe National Park. The town itself offers some excellent accommodation and restaurant options as well as an eclectic variety of African curios and authentic art sold by friendly Zimbabwean locals who are wonderfully welcoming and eager to help you enjoy your stay.

Day Itinerary

On arrival at Victoria Falls Airport you will be met and transferred to your accommodation, where you will overnight. The afternoon will be spent cruising along the mighty Zambezi river. As the sun sets, you will have the pleasure of enjoying a tasteful and satisfying dinner at The Cassia Restaurant.

Overnight: Ilala Lodge Hotel [View iBrochure](#)

The warmest of welcomes awaits you at Ilala Lodge Hotel. A gracefully distinguished ambiance. Attentive yet discrete service that always comes with a smile. The sublime surroundings of our boutique hotel will reawaken your senses while the power of the majestic Victoria Falls renews your spirit. Relax in luxurious style. Listen to the meditative rhythm of the great Zambezi as you drift off to sleep. As morning comes, gently awake and lift your head to see the spray of the majestic Victoria Falls across the unspoiled horizon – and let your soul sigh. Feel at ease in our elegant and spacious rooms with African Teak furniture, soft, crisp linen – all en-suite facilities, bathroom with separate shower, air conditioning, overhead fan, satellite TV, hair dryer, tea & coffee making facilities, free WiFi and a safe. 56 rooms in total including 2 Executive Suites, 2 Standard Suites, 20 Deluxe rooms and 32 Standard rooms. The view from your room looks across the lawns to the National Parks where elephant, warthog, impala or the occasional buffalo might be passing by or simply grazing on the lawn or in the tree line. Experience new tastes, indulge in unusual flavours and enjoy delectable dishes at our award winning restaurant "The Cassia"; dine in view of the spray of the majestic Victoria Falls! We have a tours desk in the hotel where you can book all you're activities. Ilala Lodge also has a spa, where you can spoil yourself after that long safari!



Activities

Sunset Cruise

Enjoy a brief history of the river with a cocktail in hand as you set out on the Sunset Cruise. Snack on delicacies from the high tea selection, as well as other delectable snacks, and be treated to any of the thirst-quenching beverages from the fully-stocked bar, while you take in the wild Zambezi.



Basis

Dinner, Bed and Breakfast

Day 2: Camp Kuzuma, Kazuma Forest Reserve

Kazuma Forest Reserve

Situated in the Chobe region of Botswana, the pristine Kazuma Forest Reserve offers visitors an authentic African wilderness experience. This impressive landscape stretches over thousands of hectares and features expansive grassland, natural pans and Mopane tree forests. It is home to abundant wildlife and provides an ideal habitat for wildebeest, buffalo, antelope, sable, giraffe, zebra, lion and leopard. Numerous herds of elephants also frequent this reserve as it is idyllically positioned in an elephant corridor. The nearby Kazuma Pans attract many birds making it a bird watching paradise boasting over 380 different species. Visitors can enjoy a variety of activities including: guided walks, fishing trips and sunrise or sunset game drives.

Day Itinerary

Today you will travel to Kasane. Once you have settled in, you will enjoy a delicious lunch as you sail along the Chobe River.

Overnight: Camp Kuzuma [View iBrochure](#)

Camp Kuzuma is a private and exclusive safari lodge situated in the pristine Kazuma Forest reserve in the Chobe region of Botswana. Located 85km from Kasane and approximately an hours' drive from the Kasane airport, the camp offers a unique Botswana Safari experience.

Overlooking a regularly frequented waterhole and open plains of the Kazuma Pans, the lodge is situated in the busiest elephant corridor that joins two of the world's greatest parks: The Chobe National Park in Botswana and the Hwange National Park in Zimbabwe. With over 20 000 hectares of private traversing concession, Camp Kuzuma offers an incredible and unforgettable African wilderness experience. Guests can enjoy spacious accommodation, delectable food, rejuvenating wellness treatments and exhilarating explorations on land or water.

The natural plant life at Camp Kuzuma is carefully preserved by elevated wooden walkways that connect the 5 Luxury Tented Suites to the main guest areas. The main lodge area, built under a large canvas tent, is home to an open plan bar, lounge and dining area. The main area extends onto a large wooden deck with a sparkling swimming pool that overlooks a floodlit waterhole that is frequently visited by an abundance of wildlife including elephant and lion.

The nearby sunken boma just off the deck welcomes guests and offers an opportunity to find solace and comfort whilst reading a book in the cool afternoon breeze, or whilst enjoying a unique dining experience under the African stars. Evenings are rounded off with a night cap around the open fire where guests share their sightings and recap their stories of the day.

The abundance of wildlife roaming the private forestry area of the Kazuma Plains is a sight to behold. Herds roam the open plains: wildebeest, elephant, buffalo, roan antelope, sable, giraffe, lion and leopard are commonly seen in the area.

Whilst staying at Camp Kuzuma, take the opportunity to experience our well-appointed bush spa which offers a variety of treatments. Use the camp as a base to explore the surrounding areas such as the famous Chobe National Park, embark on a cruise on the Chobe River or visit the natural wonder of the Victoria Falls.

Our aim at Camp Kuzuma is to minimize our carbon footprint. Our power is generated through batteries, hot water is supplied by solar geysers and the entire camp is connected by wooden walkways raised over a metre above the ground.



Basis

Fully Inclusive - Bed, All Meals, Fees and Activities
All Local Brands (Spirits, Wine and Beers) Included

Day 3: Camp Kuzuma, Kazuma Forest Reserve

Day Itinerary

The day is spent on the concession, in search of African wildlife as you are taken on an afternoon game walk and a sunset game drive.

Basis

Fully Inclusive - Bed, All Meals, Fees and Activities
All Local Brands (Spirits, Wine and Beers) Included

Day 4-5: Nantwich Lodge , Hwange National Park

Hwange National Park

Hwange National Park is the largest reserve in Zimbabwe and is home to a variety of wildlife, including giraffes, lions, zebras and about 40 000 elephants. It is also a protected region for endangered species. The area stretches from sandy dunes and savannahs through to rocky terrain and forests.

Day Itinerary

After a hearty breakfast, you will be transferred to the Pandamatenga border. We then continue our journey on to Northern Hwange where we will spend the next two nights, enjoying game drives and game walks in Hwange National Park, the largest national park in Zimbabwe. During your stay, you can engage with the anti-poaching unit. Guests will learn what motivates these conservation warriors and can ask them any burning questions.

Overnight: Nantwich Lodge [View iBrochure](#)

A unique, small and intimate eco-lodge reclaimed from a bygone era, for true safari lovers who want to get off the beaten track and discover the pristine wilderness and abundant wildlife of Northern Hwange National Park in Zimbabwe. Perched up on a bluff overlooking a large dam with resident crocodile and hippo, the lodge boasts one of the best views in the park. Built from the foundations of an old lodge, and using as many eco principles as possible, the refurbished lodge embodies the very essence of conservation and responsible tourism by re-purposing, preserving and celebrating the natural heritage of the site.

**Basis**

Fully Inclusive - Bed, All Meals, Fees and Activities
All Local Brands (excl Spirits) Included

Day 6: End of Itinerary

Day Itinerary

Enjoy your last breakfast at the lodge before you drive back to Victoria Falls Airport, where you embark on your onward journey.

Basis

Bed and Breakfast

Transport

Transfers

Date	Company	Pick Up	Drop Off	Time	Vehicle
		Victoria Falls International Airport [VFA]	Ilala Lodge Hotel		Transfer
		Ilala Lodge Hotel	Camp Kuzuma		Transfer
		Camp Kuzuma	Pandamatenga Border Post		Transfer
		Pandamatenga Border Post	Nantwich Lodge		Transfer
		Nantwich Lodge	Victoria Falls International Airport [VFA]		Transfer

Urgent Contact Numbers

Company Name	Telephone	Email Address	Contact Person
Jenman Select	+27 (0) 683 7826	info@jenmansafaris.com	
Jenman African Safaris	021 683 7826	info@jenmansafaris.com	Product Team

Travel Information

Safari Do's and Don'ts:

Jenman Safaris has extensive knowledge and experience in most African Countries. Throughout the many years we have learnt about a few "Do's and Don'ts" while travelling in and around Africa. We have therefore developed this list for you to read at your leisure. All tips are not always relevant to all the areas that you travel to – depending on your tour.

Due to a lack of transparent and credible regulation relating to ethically acceptable practices where captive wildlife is concerned, Jenman African Safaris has taken the decision not to support any activities that include physical contact with captive wildlife. We urge you to consider the ethical implications of taking part in any such activity that may be offered at your lodge.

Arriving for Safari

Get some rest on the first day of your arrival – you may need some time to adjust to a different time zone. Rather arrive a day early to rest and start off your tour refreshed and ready for adventure!

Currency

When you need to exchange your currency, avoid any exchanges on the street or in other areas that may seem suspect. Always note that even when people approach you with an, e.g., 50% premium exchange rate offer, this exchange is considered part of the black market and is illegal! Hotels, Camps and Lodges can change money, but sometimes the rate is slightly lower. We recommend that you visit an accredited Bureau de Change.

Credit Cards

Credit cards such as Visa and MasterCard are widely accepted in most areas as well as at bigger hotels and lodges.

Hospitals and Pharmacies

The larger towns in Southern Africa have pharmacies and hospitals, but you should always make sure you have enough of your medicine in case the pharmacies/hospitals don't stock them.

Telephone

In most areas you can call internationally – however please note that some of the smaller areas may not have these facilities and international phone calls are costly. Also, built up areas and towns do have cell-phone reception!

Passports, Documents and Valuables

Please make sure that you keep your passport, documents and any other valuables with you at all times! We recommend that a copy of these documents should be made and kept in another safe place in case something happens to the originals. Never leave valuables alone and remember you are on safari, so expensive and valuable jewellery is not necessary.

Safety

Every area (any where in the world) can be unsafe at times. Please take common precautions at all times and never walk alone, especially at night or in run-down areas!

Packing

Remember to always check the amount of luggage you are allowed to take on the plane as well as on the Safari Vehicle – they may differ. We recommend that a soft bag is used instead of a hard suitcase as it's preferable on safari. Most air flights allow for 20kgs and our scheduled safaris are limited to 15kgs per person. Don't forget to put luggage tags on your suitcases (for the airplane and the safari).

Luggage and Medication

Please be advised that you should put any medication that you need (e.g.: diabetes medication) into your hand luggage, even with the strict regulations, airlines will allow that as long as you have a letter from your doctor.

What to wear:

You are on safari and out in the bush so make sure that you are comfortably dressed with comfortable shoes. Always have a mix of clothing including; summer clothes, light raincoat, warm top and a hat.

Punctuality

Please be on time when you meet your vehicles for the game drives. If you run late you may delay the rest of the trip or miss something wonderful!

Climate

Always remember that the African Sun may look gentle but it is strong and can be harsh. Too much sun can lead to headaches, dehydration, nausea and dizziness. Rather look after yourself by using sun screen and a hat versus trying to get a nice African Tan.

Drinking Water

In built-up areas the water is safe to drink (mostly in South Africa) however, some areas it is not safe to drink the tap water at all! So we rather recommend that you drink bottled water at all times to prevent any illness. You may use the tap water to rinse your mouth when brushing your teeth! Ice is generally fine to consume, but sometimes it is better to be cautious. We advise you to rather drink bottled water at all times in Africa!

Food and drink

Africa is famous for its fruit and fresh vegetables – which can be enjoyed all around Africa. Fruit and Vegetables should be peeled before eating. Drinks (including spirits) and cigarettes can be bought in most areas but are normally quite expensive. On our Safaris we do provide most/all meals which are prepared by our guide or at a lodge.

Anti-malaria medication

A lot of areas in Africa are affected by Malaria – we strongly recommend that you take your anti-malaria medication. Take your medication exactly as its prescribed and directed, don't skip any medication! At the end of your safari, if at any time you develop influenza symptoms please consult your doctor immediately.

Power and Electricity

Most places (hotels, lodges) have electricity. But we always recommend that you should take a flash light with you on safari. Always remember if you plug something in (e.g.: One of your appliances) there may be a different voltage! The usual voltage is 220-240 AC. If your appliance does not match this voltage you need to bring a converter with as some lodges may not have a converter for you to use...

Photos

There will be many amazing photo's that you will want to capture along the way on your safari. But, you need to make sure you don't take any photos of any people without their permission. Also, never take pictures of anyone/anything in the military, police force, armed forces, government, presidents or airports.

Animals

The animals in the bush and the ones that you may see on safari are wild and should not be approached! Animals may roam freely around so be observant and cautious when walking from place to place.

Tipping

Tipping is not included in meals unless there is a service charge included in the bill – then you don't need to tip. Normal tipping is 10% of the bill for drinks and food. Tipping for guides and drivers are always appreciated and range from US\$5 and US\$10 per day...

Driver-Guide/Safari Guide

Your driver and guide is complete with experience, information and knowledge of all the areas that you will travel to. Be sure to ask them lots of questions and feel free to chat to them about anything.

We hope that our list of 'Do's and Don'ts' have been useful and helpful. Please don't hesitate to contact us if you have any more questions that we haven't covered in the above list...

info(at)jenmansafaris.com



A nation of spectacular natural beauty, friendly people and rich culture, Zimbabwe's status as one of Africa's leading safari destinations was dampened for years by its political instability. But now that the country is transcending its strife and returning to a state of equilibrium, it is once again emerging as a vacation highlight of the continent. Victoria Falls – known to locals as 'The Smoke That Thunders' – is one of the seven natural wonders of the world and the sheer power of this massive body of water plunging into the Zambezi Gorge is awe-inspiring and unforgettable. Lake Kariba, with its game-rich shores and islands, is an idyllic safari spot featuring mind-blowing sunsets; Hwange National Park is known for its huge herds of elephants; and a kayak trip down the Zambezi through the Mana Pools National Park will appeal to the intrepid traveller, providing close encounters with crocodiles, hippos and a host of other wildlife.

Banking and Currency

Currency

Zimbabwe uses US\$ as well as its own unit of currency, the Zimbabwe Bond Dollar. It is advised to carry small denominations of change with you, however it is best to pay for as much as possible outside of the country. US\$ work best and are widely accepted in supermarkets, and for curios, accommodation, activities and gratuities. South African Rand and Euros are only accepted in some places in Victoria Falls. Do not plan on being able to use cash machines in Zimbabwe to draw money. Before leaving home please exchange all the money that you will need for your trip, plus extra, into US\$. Most of this should be in 1, 5, 10 and 20 denominations because change is not always available. In an emergency you can try Barclays Bank, Stanbic Bank or Standard Chartered Bank as they will infrequently accept foreign debit cards for withdrawing cash.

Banking

Banks in Zimbabwe are open for business Monday, Tuesday, Thursday and Friday from 08h00 to 15h00, on Wednesdays from 08h00 to 13h00 and Saturdays from 08h00 to 11h30. They are closed on Sundays and Public Holidays.

Only VISA and MasterCard are accepted in Zimbabwe, however it should be noted that very limited facilities will have credit card machines, and the connection is not always reliable so it is advisable to carry cash as back up.

Travel, Transport and Getting Around

Taxis are safe and reliable, and can be booked through your hotel front desk. Taxis in cities travel within a 40km radius of the city. Always take a taxi at night.

Major airlines fly into Victoria Falls, Harare and Bulawayo. Charter flights are available to most attractions and camps.

Zimbabwe has a good road infrastructure, by African standards, although potholed. Between major towns, there are frequent road blocks. Traffic drives on the left side of the road.

If you are driving yourself around Zimbabwe, be sure to check on fuel availability in advance. If you are covering long distances within the country, ensure you carry extra fuel in 5 or 10lt metal containers in case of emergency. Fuel is generally available, but supply can fluctuate. Fuel is only available for cash.

Food, Drink and Cuisine Advice

Zimbabwe's native cuisine is based on sadza, a cooked porridge made from ground maize which is normally accompanied by some tasty relish, perhaps made of meat and tomatoes, or dried fish. Safari camps will often prepare sadza if requested, and it is almost always available in small restaurants in the towns.

Camps, hotels and lodges that cater to overseas typically serve a variety international fare, and the quality of food prepared in the most remote bush camps is usually excellent.

If you are driving yourself around and plan to cook, then get most of your supplies in main towns. There are a number of South African shopping chains operating in Zimbabwe which will generally have all that you will need.

Water in the main towns is usually purified.. The locals drink it, and are used to the relatively innocuous bugs that it may harbour. If you are in the country for a long time, then it may be worth acclimatising yourself to it. However, if you are in Zimbabwe for just a short period of time, then try to drink only bottled, boiled, or treated water available in towns and from all camps, lodges and hotels.

Climate and Weather

In Zimbabwe, the rains come principally in **December, January, February** and **March**; the further north you are, the earlier the precipitation arrives and the later it leaves. Zimbabwe's higher eastern areas usually receive more rainfall than the lower-lying western ones.

By **April** and **May** most of the rain is gone, leaving a verdant setting, which is starting to dry out. Especially in more southerly and higher locations, the night-time temperatures start to drop.

The nights in **June, July** and **August** become much cooler, so don't forget to bring some warmer clothes, in case you want to spend an evening outside; the days are still clear and warm. For Zimbabwe, this is the start of the 'peak season'– days are often cloudless and game sightings continually increase.

Into **September** and **October** the temperatures rise once again: Zimbabwe's lower-lying rift valley – Mana Pools – can get very hot in October. During this time, you'll see some fantastic game, as the Zimbabwe's wildlife concentrates around the limited water sources.

November is unpredictable; it can be hot and dry, it can also see the season's first rainfalls – and in this respect it's a very interesting month, as on successive days, you can see both weather patterns.

Clothing and Dress Recommendations

When in Zimbabwe the cardinal rule is to wear casual, comfortable clothes during the day as temperatures can get very hot. It is advisable to wear light loose fitting clothing, such as cotton or linen, as they are cool and easy to wash. Warmer clothes are advised for the evenings and rainwear for the wet season.

A brimmed hat and sunglasses are a good idea year round. Long sleeved shirts and long trousers will also guard against the scorching sun rays. It is recommended you wear light shoes, especially if your itinerary entails a lot of walking.

For safaris, please remember to wear appropriate clothing and shoes. Earth colour clothes, such as browns, greens and tans are advisable.

Electricity and Plug Standards

Current is 220/240 volts at 50 cycles per second. Both square and round plugs are used.



Despite recent and surprisingly rapid modernization, Botswana's cities provide little in the way of tourist attractions. However, what the cities lack in excitement, the surrounding wilderness areas more than make up for in outstanding natural beauty. The country's primary tourist draw card is undoubtedly the vast red expanse of the Kalahari desert and its remarkably beautiful Okavango Delta - the largest inland delta in the world provide a haven for an abundance of African wildlife. Other highlights include the impressive Makgadikgadi salt pans where visitors are privy to massive zebra migrations during the flood season; the Savuti plains which host large prides of lions; and the Tsodilo Hills where 4500 rock paintings form a unique record of human settlement over many millennia.

Banking and Currency

Currency

Botswana's currency is Pula (which means 'rain' in Setswana). It is divided into 100 thebe (which means 'shield' in Setswana). Travellers' cheques and foreign currency may be changed at banks, bureaux de change and authorised hotels.

The US dollar, Euros, British Pound and the South African Rand are the most easily convertible currencies (and accepted by some establishments - but, generally, then an inflated rate of exchange will be applied).

Banking

Seven main commercial banks, as well as a number of foreign exchange bureaux, operate in Botswana. Operating hours are Monday to Friday 08h30 to 15h30 and Saturday 08h30 to 10h45.

Full banking services are available in major towns, although ATMs are sprouting up all over the country. Most credit cards are accepted at hotels and restaurants. Cultural sites and community art and craft outlets usually only accept cash.

Travel, Transport and Getting Around

Public transport in Botswana is geared towards the needs of the local populace and is confined to main roads between major population centres. Although cheap and reliable, it is of little use to the traveller as most of Botswana's tourist attractions lie off the beaten track.

Driving off the main roads in Botswana is only recommended to experts in 4x4 vehicles, that are equipped correctly. Most lodges offer transfers or they can be arranged. If, however, you will be driving in Botswana: your home driving licence will be accepted (with an official English translation if necessary; driving is on the left side of the road; and the national speed limit is on tarred roads is 120km/h and 60km/h in towns and villages.

Be sure to watch out for wild animals on the roads!

There are major airports in Maun, Kasane and Gaborone, while smaller charter flights are used to get to the other top attractions and camps.

Food, Drink and Cuisine Advice

Tap water is considered safe to drink, although outside main cities and towns, visitors are advised to check first and sterilise water if in any doubt. Bottled water is available in most tourist centres. Filtered water is available at most camps and shops offer bottled water - it is advised to be well stocked of bottled water if you are travelling off the beaten track. Milk is pasteurised, and dairy products, local meat, poultry, seafood, fruit and vegetables are generally safe.

Safari lodges and camps serve international-style cuisine, generally of an extremely high standard, along with local beer and imported wine and spirits. Good restaurants and bars can be found in main towns, often within hotels. Beef and goat are very popular meats. Elsewhere, food is more basic: millet and sorghum porridge are the local staples.

A discretionary 5 to 10% tip is typical for restaurant bills. In many places, a service charge is automatically added. It is customary to tip the game guide and lodge staff while on safari.

Climate and Weather

Botswana's climatic pattern is typical of southern Africa, although its rainfall is less than countries further east. The rains in Botswana come mostly between December and March, when average minimum temperatures are in the low 20°s. Some days will be bright and sunny, some will have afternoon thunderstorms, and some will just be grey.

As with Namibia, April and May in Botswana are generally lovely, with the sky clear and the landscape green. Night temperatures start to drop during these months, especially in the Kalahari. Note that places in and around the Okavango tend to have less extreme, more moderate temperatures than the drier areas of the Kalahari.

From June to August the night-time temperatures in drier areas can be close to freezing, but it warms up rapidly during the day, when the sky is usually clear and blue. It's now very much 'peak season' for most safari areas: the land is dry in most areas so the animals congregate around the few available water sources.

This continues into September and October, when temperatures climb again, drying the landscapes and concentrating the game even more. This is the best time for big game safaris – although October can feel very hot, with maximum temperatures sometimes approaching 40°C.

November is difficult to predict, as it can sometimes be a continuation of October's heat, whilst sometimes it's cooled by the first rains; it's always an interesting month.

Clothing and Dress Recommendations

In summer, lightweight, lightcoloured cottons are preferable. Avoid synthetic materials and black clothing, as they increase perspiration and discomfort. In winter, wear trousers, long sleeved shirts / blouses and jerseys. From May – August, night temperatures can fall below zero degrees celsius, so warm jerseys and jackets are vital, especially on morning and evening game drives. Garments of neutral colours that blend with the bush and forest are advisable for safaris and game viewing. Bring a lightweight jacket and/or jersey for unexpected temperature changes or rain. Closed, comfortable walking shoes or gym shoes are a must in all seasons. Special attention should be given to protection from the sun. Bring a sunhat, good quality sunscreen, sun lotion and polarised sunglasses. Wide brimmed sun hats are essential.

Electricity and Plug Standards

Electrical sockets (outlets) in Botswana are the "Type M " South African SABS1661 ("Large" 15 amp BS-546) sockets. This is actually an old British standard. The "Type M " South African plug and socket is not to be confused with the "Type D " Indian plug and socket. In pictures, they look very similar, but the South African type is much larger than the Indian type, and they are physically incompatible. If your appliance's plug doesn't match the shape of these sockets, you will need a travel plug adapter in order to plug in. Travel

plug adapters simply change the shape of your appliance's plug to match whatever type of socket you need to plug into.

Electrical sockets (outlets) in Botswana usually supply electricity at between 220 and 240 volts AC. If you're plugging in an appliance that was built for 220-240 volt electrical input, or an appliance that is compatible with multiple voltages, then an adapter is all you need.

But travel plug adapters *do not change the voltage*, so the electricity coming through the adapter will still be the same 220-240 volts the socket is supplying. If you need to use appliances that are not compatible with 220-240 volt electrical input, you will need a voltage converter.

Terms and Conditions

Jenman Select Terms and Conditions

General Information and Booking Conditions

In these Terms & Conditions, the 'Company' shall mean Jenman African Safaris cc; a company registered according to the company laws of the Republic of South Africa. The 'Client' shall mean the person who has signed a booking form as the Lead Booking Name and each person named in the booking form. The 'Agent' shall mean the company, who has signed an Agent's Contract and is booking a Client to travel with Jenman African Safaris.

1. Contract

There shall be no binding contract between the Company and the Client until the following three conditions are met:

1.1. The Company Booking Form has been signed

1.2. The 30% deposit has been paid

1.3. The booking terms and conditions have been confirmed by the Client

There shall be no binding contract between the Company and the Agent until the following two conditions have been met:

1.4. The Agent Contract has been signed

1.5. The booking terms and conditions have been confirmed by the Agent

1.6. the 30% deposit has been paid. (unless otherwise specified in the Agent's Contract)

2. Payments

2.1. A deposit of 30% from each Client is required when submitting the application form to confirm a booking, unless otherwise agreed in the Agent Contract.

2.2. The full amount due by the Client to the Company, shall be payable not less than 30 days prior to the date of departure/start of services (unless otherwise specified in the Agent's Contract). No Client will be permitted to commence any itinerary without payment in full being received by the Company. If the full amount is not received, the Company shall be entitled in its discretion to treat the reservation as cancelled, and consequently to forfeit such part of the advance payment as determined solely by the Company. Late applicants may join the tour based on accommodation availability.

2.3. Invoices in foreign currencies shall be paid by no later than the date specified on the footer of the original invoice. If payment is not made within this stipulated time period, the Client is obligated to request a new invoice as the due amount is subject to currency fluctuations. If a new invoice is not requested and the currency exchange rate has changed to Jenman African Safaris' disadvantage, a new invoice will be issued charging the difference to the Client/Agent.

2.4. If the company accepts payment by Credit Card from an Agent or Client, a 4% surcharge will be added for Visa and Master Cards.

3. Cancellations

3.1. Any cancellation of a booking by a Client or Agent, must be in writing and shall only be effective upon its acknowledged receipt by the Company. The date on which the Company receives the correspondence or a company recognized Agent, will determine the cancellation charge, if any.

3.2. Cancellation charges will be incurred as follows:

- 3.2.1. 46 days or more prior to departure: 10% of the total rate
- 3.2.2. 21 days to 45 days prior to departure: 30% of the total rate
- 3.2.3. 14 days to 20 days prior to departure: 50% of the total rate
- 3.2.4. 8 days to 13 days prior to departure 80% of the total rate
- 3.2.5. less than 8 days prior to departure: 100% of the total rate
- 3.3. Special cancellation fees may apply for 3rd party bookings

4. Changes and Alterations

4.1. "Force Majeure" means, in relation to the Company, any circumstances beyond the reasonable control of the Company (including, but not limited to, acts of God, explosion, flood, fire, war or threat of war, sabotage, civil disturbance, quarantine, government intervention, weather conditions or other unexpected occurrences).

4.2. The Company shall not be deemed to be in breach of these terms and conditions or otherwise be liable to the Client, by reason of delay in performance, or by non-performance, of any of its obligations hereunder to the extent that any such delay or non-performance is due to any Force Majeure.

4.3. If the Company is affected by Force Majeure it shall be entitled to, and may in its sole and absolute discretion, vary or cancel any itinerary or arrangement in relation to the tour or safari.

4.4. No refunds are given for circumstances arising beyond the Company's control, necessitating alternative arrangements being made to ensure the safety and/or further participation and enjoyment of the tour or safari.

4.5. In the unlikely event of a vehicle breakdown that is beyond the Company's control and immediate repair, the Company will arrange to have the spare part sent to the current location in the fastest possible time. The Company reserves the right to alter the itinerary accordingly in order to make up any time lost due to any unforeseen circumstances.

4.6. The company reserves the right to cancel the tour without prior notification and in such an event only agrees to refund all monies already paid and received from the Client.

5. Insurance

5.1. Travel and cancellation insurance is mandatory for every Client. All insurance is solely the responsibility of the Client. Before a Client commences a tour, he/she should arrange his/her own insurance with protection for the full duration of the travel, to cover including but not limited to, personal injury, damage and loss of personal items including but not limited to camera equipment and other electronic equipment, medical expenses, repatriation expenses and loss of luggage. If a Client falls ill, all hospital expenses, medical expenses, doctor's fees and repatriation costs are the Client's responsibility and the Company shall not be liable for any refund of the tour rate whatsoever.

5.2. The carriage and storage of all baggage and personal effects are at all times the Client's risk and the Company will not accept any liability for any loss or damage of baggage or personal effects. It is the clients' responsibility to ensure all personal items are covered by travel insurance for the correct value.

6. Liability

The Client hereby acknowledges, confirms and records that he/she understands the risk inherent in adventure travel in African destinations and associated activities. The Client is accepted onto the tour and undertakes to do the tour, travel or activity at his/her own risk. The client agrees and concedes that the Company, its representatives and employees shall not be responsible for loss or damage to possessions, or

injury or illness to the client or loss of life or consequential damages which might occur from any cause whatsoever, unless directly caused by the Company's negligence.

7. Health and Age Restrictions

The client shall acknowledge an awareness of the proposed itinerary and shall confirm that he or she is medically fit, in good physical and mental health and is able to embark on the tour. Any client with a pre-existing medical condition or illness must declare the true nature of such a condition to the Company before the commencement of the tour. Any failure to declare may result in the cancellation of his/her booking. Every client above the age of 65 is required to submit a medical certificate or self-declaration of medical fitness prior to the beginning of the tour (please request this form be sent to you from your travel consultant) . For all Adventure Safaris, there is an age limit of 70 years. For all Lodge Safaris, there is an age limit of 80 years.

8. Claims and Complaints

In the unlikely event that the client has a complaint against the company, the Company must be informed immediately, in order that an opportunity is afforded to the company to investigate the situation and provide redress. If the client has any further complaints, these must be lodged in writing to the Company within 1 month of the tour end date. If these procedures are not followed, the Company will not start or continue any such investigation of said complaint.

9. Company Responsibility and Rights

The information in any brochure and printed itineraries is given in good faith by the Company, and is based on the latest information available to the Company. Printed itineraries serve as a guideline only. The company reserves the right to change the facilities or transport described in any publication without being liable for any compensation or refund.

10. The Company Authority

Any decision made by the tour guide, acting as a Company representative, shall be deemed final on all matters. The company shall not be responsible or liable for any client who commits an illegal or unlawful act in any country visited, or the consequences of such an illegal act. The client may in such circumstances be excluded from the tour without a refund, at the sole discretion of the Company or Company representative. If the Company considers a client unsuitable for a tour (due to mental or physical illness or implied danger to any other Client or Company representative) it may at its sole discretion decline to carry the Client further. If a Client causes severe inconvenience or annoyance to other Clients, the Company may decline to carry the client further, without any refund whatsoever. This will only occur after extensive intervention by the tour guide or Company representative.

11. Client Responsibility

11.1. It is the Client's sole responsibility to ensure that passports, visas, travel permits and inoculations required for the tour, are obtained well in advance and are in order in terms of all the countries to be visited. It is the Client's responsibility to meet any additional costs incurred either by the Client (or by the Company on the Client's behalf) as a result of any failure by the Client to comply with such requirements. The Company may not be held liable for any failure on the part of a client to be in possession of the correct travel documentation.

11.2. The onus is on the Client concerned to fully acquaint themselves with the Terms and Conditions set herein and all matters such as visas, required documentation, payment schedules and cancellation policies.

11.3 It is the Client's responsibility to check the latest FCO advice (foreign & commonwealth office) for the countries they will be travelling to.

12. Luggage Allowance

Baggage is strictly limited to one large bag, weighing a maximum of 15 kg. Also allowed will be a smaller hand-luggage bag or camera bag per Client. These restrictions are essential because of the nature of the tour. Because overloaded vehicles are inherently dangerous and cause unnecessary transport problems, potentially endangering Clients and Company representatives, the Company insists that every Client adhere to these luggage restrictions.

13. Booking on scheduled departures

13.1. Group Size

Our group size usually varies between 2 and 14 maximum. By traveling in small groups, the advantages are that campsites and/or lodges are not invaded and time is not wasted in trying to assemble and control large groups of people. It also enables the Company to offer a far more personal service. Our safaris are usually made up of individuals, couples and sometimes groups of friends aged between 18 and 65 years. With the mere physical and youthful mentality which prevails on these tours, they are generally not suited to anybody over the age of 65 years. There is no upper age limit on any tour or safari, but for any Client over the age of 66, the Company requires a medical certificate to confirm physical ability for the chosen tour. Indemnity forms must be completed by a parent or guardian of 21 years or older, for children wishing to participate who are between the ages of 12 and 18.

13.2. Transport

Jenman African Safaris cc vehicle fleet comprises fully equipped Toyota Buses (12-seaters), Toyota Land cruiser 4x4 (10-seaters) and Toyota overland trucks (24-seaters for customized tours) with comfortable seating, large windows for game viewing and music systems. Additionally, we make use of Toyota Quantum (14-seaters with comfortable seating and music system.) An off-road trailer is fitted to all 10-seater vehicles and is equipped with a field kitchen. All luggage are carried on the roof or in the trailer to ensure maximum comfort inside the vehicle.

13.3. Participation

The degree of satisfaction and enjoyment you feel at the end of each day and at the end of the trip will depend on you and your capacity to enjoy yourself. This capacity, combined with an active and enquiring mind and a willingness to participate, is essential for all tours. The Company offers two types of participation safaris: Non participation, where clients do not need to participate in safari duties; Semi-Participation where the clients have to put their own tents up, help with food preparation, dish-washing and help with the packing and unpacking of the vehicle. A degree of flexibility is essential because of the mere nature of the parameters in which we have to operate.

13.4. Accommodation

For Camping safaris, the Company makes use of one 3-person dome tent per 2 people. Thick (5cm) foam sleeping mattresses are provided for these camping safaris. Other accommodation utilized includes bungalows, rondavels, log cabins, lodges, hotels and tented safari camps, for days where accommodation is specified in the itinerary.

13.5. Prices and Local Payment

We endeavour to ensure that every Client is fully aware of all costs involved on each trip. The costs on some tours are divided into two payments. The first amount is the tour price and the second amount is the local payment, which are paid directly to Jenman Safaris or the Agent before the tour commences. Therefore, the local payment fee will be payable prior to travel together with the main tour fee. The local payment is then handed over to the guide to pay for some of the day-to-day operational costs that are incurred while groups are on the road. Examples include fees at most of the national parks, entrance fees to some attractions, local guides and any food markets we visit to stock up on fresh produce during the tour. Our

price, in conjunction with the local payment, includes accommodation, transport on the tour, meals, and activities as per itinerary, camping equipment (except sleeping bags), permits, entry fees and a trained and qualified tour guide.

14. Discounts

14.1. Only one discount may be used at any time. Discounts cannot be combined or used in combination with any other specials.

14.2. Book & pay refers to full payment being received.

14.3. All discounts apply to the per person tour price. Please note that flights, airport taxes, single supplements, local payments and special permits are excluded.

14.4. Combine your trips – the 5% discount applies to the more expensive of the chosen tour packages.

14.5. All discounts are subject to tour availability.

14.6. Frequent Traveller – your previous trip has to have been a separate booking on a different date/occasion. Your previous booking had to be a minimum of 5 night stay.

14.7. Jenman African Safaris' general Terms & Conditions still apply.

PRE-DEPARTURE INFORMATION

DEPARTURE:

The Chobe & Hwange Package departs from Victoria Falls. Whilst it is our every intention to adhere to the above-mentioned itinerary, there may on occasion be a necessity to make alterations in order to make the tour more enjoyable or practical. Therefore, please treat the itinerary as a guide only.

TRANSPORT:

You will be picked up at Victoria Falls International Airport. For transfers between Victoria Falls and Hwange (or vice versa), 2x4 vehicles may be utilised. All luggage, besides hand luggage and photo equipment, is carried on the vehicle or trailer roof racks to ensure maximum comfort in the vehicle. Some game drives may be conducted in open-sided safari vehicles.

Please reconfirm flight details at the time of booking.

Airport transfers are usually conducted in sedan vehicles or minibuses. The game drives take place in open 4x4 vehicles.

MEALS:

Meals included in your safari will be taken in the restaurants at the various accommodation establishments. Please advise us of any special dietary requirements in advance.

VISAS:

The onus is on the client to organize all visas required to visit the countries stated on the itinerary.

TRAVEL INSURANCE:

Please note that travel and cancellation insurance is mandatory for every guest travelling with Jenman African Safaris. All insurance is solely the responsibility of our guests. Please ensure you arrange your own insurance with protection for the full duration of your journey to cover personal injury, damage and loss of personal items including but not limited to camera equipment and other electronic items, medical expenses, repatriation expenses and loss of luggage, etc. Please speak to your travel agent if you require assistance.

MAKING YOUR TRAVELS MEANINGFUL:

The Grow Africa Foundation (163-738 NPO) is the responsible tourism initiative started by Jenman African Safaris and Hideaways. The focus of Grow Africa is to make a positive impact on the environment, society and economy in the places we travel to. We do this by instigating and supporting local social and environmental projects.

Your booking makes a difference: With every booking to the value of R10,000 / US\$1,000 / EUR1,000 or more a donation of R50 / US\$5 / EUR5 will go to the Grow Africa Foundation. Click here to see the projects your booking is supporting: <http://www.jenmansafaris.com/about-us/grow-africa/>

For more information regarding the attractions, accommodations and areas visited on this tour, we invite you to click through to the tour listing on our website www.jenmansafaris.com. You will also find information regarding availability and possible extensions to our scheduled tours. Our reservations office is at your service and we look forward to welcoming you to Jenman online!