



Out of Africa - Best of Hwange



Out of Africa - Best of Hwange 2024

Victoria Falls (Zimbabwe) - Eastern Hwange National Park - Western Hwange National Park -
Hwange National Park

8 Days / 7 Nights

Date of Issue: 15 May 2023



[Click here to view your Digital Itinerary](#)

Introduction

Embark on an unforgettable 8-day Out of Africa Safari Adventure in Hwange National Park, enjoying the luxurious comforts of lodges. And discover the hidden treasures of the Sinamatella area, immersing yourself in the rugged beauty of the African wilderness at our mobile camp. With expert guides leading the way, this safari promises to be an adventure of a lifetime.

Accommodation	Destination	Basis	Duration
Ilala Lodge Hotel	Victoria Falls (Zimbabwe)	HB	1 Night
Hideaways Elephant's Eye, Hwange	Eastern Hwange National Park	FI	2 Nights
Mobile Campsite - Sinamatella Area	Western Hwange National Park	FB+	2 Nights
Hideaways Nantwich, Hwange	Hwange National Park	FI	2 Nights

Key

HB: Half Board - Dinner, Bed and Breakfast

B&B: Bed and Breakfast

FB+: Full Board Plus - Dinner, Bed, Breakfast, Lunch and Activities

FI: Fully Inclusive - Bed, All Meals, Fees and Activities

Price

Included

- 7 x Breakfast
- 6 x Lunches
- 7 x Dinner
- Accommodation and meals as mentioned in the itinerary or of similar standard
- Return airport transfers as specified in the itinerary
- Services of an English-speaking driver guide on the excursions specified
- Activities and excursions as mentioned
- Park entrance and river usage fees unless otherwise stipulated

Excluded

- Flights: International & domestic
- Pre and post tour accommodation
- Optional activities
- Drinks not mentioned
- Personal expenses such as gratuities, telephone calls, curios, travel insurance etc.

Additional Information

Unique Experiences

- Engage with the Hwange Anti-Poaching unit and learn about the challenges faced protecting our wildlife. Guests will learn what motivates these conservation warriors and can ask them any burning questions.
- You will be able to explore two different regions of Zimbabwe's biggest national park, experience the remote wilderness and grassy plains of wildlife rich area of northern Hwange National Park as well as the Mopane forest of the eastern region, with excellent game viewing all round.
- Stay in Luxurious chalets on stilts in a private concession and explore the fantastic and still untouched national park.
- A unique Community Upliftment Experience with local villagers will enlighten you about their daily life.
- immersing yourself in the rugged beauty of the African wilderness at mobile camp in Sinamatella.

Day 1: Ilala Lodge Hotel, Victoria Falls (Zimbabwe)

Victoria Falls (Zimbabwe)

Resting on the southern banks of the Zambezi river at the western end of the eponymous falls, this popular tourist town is compact enough to walk around and makes an ideal base for travellers exploring the seventh wonder of the world, the unfathomably vast Victoria Falls. About two thirds of the falls can be viewed from the Zimbabwean side and, while the falls are undoubtedly the star attraction, the area provides both adventure seekers and sightseers with plenty of opportunities to warrant a longer stay. Popular activities include scenic flights over the falls in helicopters or micro lights, bungee jumping off the Victoria Falls Bridge, white-water rafting (seasonal), and day trips to Chobe National Park. The town itself offers some excellent accommodation and restaurant options as well as an eclectic variety of African curios and authentic art sold by friendly Zimbabwean locals who are wonderfully welcoming and eager to help you enjoy your stay.

Day Itinerary

On arrival at Victoria Falls Airport you will be met and transferred to your hotel. Discover the charms of this iconic town by visiting the vibrant markets whilst engaging with the friendly locals, and end off the day with a sunset voyage on the magnificent Zambezi River.

Overnight: Ilala Lodge Hotel [View iBrochure](#)

The warmest of welcomes awaits you at Ilala Lodge Hotel. A gracefully distinguished ambiance. Attentive yet discrete service that always comes with a smile. The sublime surroundings of our boutique hotel will reawaken your senses while the power of the majestic Victoria Falls renews your spirit. Relax in luxurious style. Listen to the meditative rhythm of the great Zambezi as you drift off to sleep. As morning comes, gently awake and lift your head to see the spray of the majestic Victoria Falls across the unspoiled horizon – and let your soul sigh. Feel at ease in our elegant and spacious rooms with African Teak furniture, soft, crisp linen – all en-suite facilities, bathroom with separate shower, air conditioning, overhead fan, satellite TV, hair dryer, tea & coffee making facilities, free Wi-Fi and a safe. 56 rooms in total including 2 Executive Suites, 2 Standard Suites, 20 Deluxe rooms and 32 Standard rooms. The view from your room looks across the lawns to the National Parks where elephant, warthog, impala or the occasional buffalo might be passing by or simply grazing on the lawn or in the tree line. Experience new tastes, indulge in unusual flavours and enjoy delectable dishes at our award winning restaurant "The Palm"; dine in view of the spray of the majestic Victoria Falls! We have a tours desk in the hotel where you can book all your activities. Ilala Lodge also has a spa, where you can spoil yourself after that long safari!



Activities

Sunset Cruise

Enjoy a brief history of the river with a cocktail in hand as you set out on the Sunset Cruise. Snack on delicacies from the high tea selection, as well as other delectable snacks, and be treated to any of the thirst-quenching beverages from the fully-stocked bar, while you take in the wild Zambezi.



Basis

Half Board - Dinner, Bed and Breakfast

OPTIONAL ACTIVITIES IN VICTORIA FALLS

Below is a list of some of the most popular optional activities on offer in Victoria Falls. Pre-booking is recommended to avoid disappointment. The rates are per person and are quoted in US Dollars. All activities are subject to availability and may require a minimum amount of passengers to operate. Certain activities only operate at specific times of the year. Please contact our reservation office for further information. Should you wish to partake in an activity that is not listed below, we will gladly assist you with rates and reservations.

15 Minute Helicopter Flight

Flying Fox (Cable Slide)

22 Minute Helicopter Flight

Gorge Swing

12-13 Min. Flight of Angels

25 Minute Flight

Bungee Jump

Livingstone Island: Lunch Departure

Zip Line

Bridge Slide

Canopy Tour

Bungee, Swing & Slide Combo

Day 2 & 4: Hideaways Elephant's Eye, Hwange, Eastern Hwange National Park

Eastern Hwange National Park

Located in western Zimbabwe, Hwange National Park (formerly Wankie Game Reserve) is the largest natural reserve in the country and is famous for its rich diversity of wildlife. Home to one of the biggest elephant populations in the world, as well as around 100 mammal species, the park is a wonderland for animal lovers. Several protected animals inhabit the awe-inspiring open landscapes, including the endangered wild dog, critically endangered black rhino, and rare roan and sable - along with lion, cheetah, and around 500 bird species. Adventurers can look forward to guided bush hikes, game drives, and horse riding safaris, all of which offer excellent photographic opportunities. Hwange boasts several unique natural features, most notably the natural seeps such as Nehimba and Shakwanki animals dig for water.

Day Itinerary

After breakfast a road transfer will take you to Elephant's Eye Lodge, which is situated 13 km from the main camp of Hwange National Park. After arrival, you can either relax on your private veranda or in the pool area, before your first activity. Choose between a game drive in the Hwange National Park or in the Elephant's Eye private concession. Alternatively you can join a visit to a traditional homestead, where the locals will host you and share some information on their lifestyle.

Overnight: Hideaways Elephant's Eye, Hwange [View iBrochure](#)

The best Zimbabwe has to offer: Elephant's Eye, Hwange offers an unforgettable experience with the African wilderness - in an intimate and welcoming setting. Elephant's Eye, Hwange is located on a private concession (about 6000 ac), which is only 13 km from the entrance to Hwange National Park. Attention to detail and friendly service in the heart of the African bush will put you at ease, as you escape the noise and bustle of the modern world. Enjoy the quiet, beautiful views overlooking a waterhole, that is frequented by elephants and other game, allowing you to feel at one with nature. The camp comprises of 8 tented chalets. Every chalet has a double or twin beds surrounded by mosquito netting and with an en-suite bathroom with a bath and basin, glam outside shower and wrap-around veranda. The Elephant's Eye Hwange lodge can host a maximum of 16 people at any given time and all meals and most drinks are

included. This authentic, modern African lodge is designed to meet your needs with style and excellent service, setting a high standard for the discerning traveler.



Activities

Full-Day Game Drive

Full Day Game Drive in the Hwange National Park with our trained guides. This activity includes lunch.



Half-Day Concession Game Drive

Half Day Game drive on our private concession with our trained guides.



Community Upliftment Experience

Complete with its charms, difficulties, and traditions, rural life in Zimbabwe is a world apart from living in a developed country. Our Community Upliftment Experience, organized in collaboration with our Grow Africa Foundation, offers Elephant's Eye guests the opportunity to learn about local traditions and experience the challenges these communities contend with on a daily basis. As part of the experience, participants visit the local school as well as some of the economic and upliftment enterprises that locals have established to combat these challenges and improve their living conditions.

Take the opportunity to become part of conservation and economic upliftment by interacting with local residents in a natural and non-intrusive manner. Travellers are presented with the chance to get involved with the Grow Africa Foundation projects. While difficulties are highlighted, the experience focuses on the positives and solutions.



Hwange National Park

Hwange National Park is the largest reserve in Zimbabwe and is home to a variety of wildlife, including giraffes, lions, zebras and about 40 000 elephants. It is also a protected region for endangered species. The area stretches from sandy dunes and savannahs through to rocky terrain and forests.

Basis

Fully Inclusive - Bed, All Meals, Fees and Activities
All Drinks (excl. Premium brands) Included

Day 4: Mobile Campsite - Sinamatella Area, Western Hwange National Park

Western Hwange National Park

Located in western Zimbabwe, Hwange National Park (formerly Wankie Game Reserve) is the largest natural reserve in the country and is famous for its rich diversity of wildlife. The northern and western areas of the park are different - the northern area is encompassed by the Zambezi watershed, while the western part consists of grasslands, marshes, and scattered woodlands. The natural seeps such as Nehimba and Shakwanki, where animals dig for water, are particularly notable. The park is home to one of the biggest elephant populations in the world, as well as around 100 mammal species, and several protected animals including the endangered wild dog, critically endangered black rhino, and rare roan and sable. Around

500 bird species also inhabit the area. Visitors can look forward to bush hikes, game drives, and horse riding safaris.

Day Itinerary

Today we drive to West to an the Sinamatella area - a remote and rugged region located in the northern part of Hwange National Park, Zimbabwe. It is known for its stunning natural beauty, including rocky outcrops and dramatic landscapes that are home to a variety of wildlife such as elephants, lions, leopards, and African wild dogs. Here, you'll fully immerse yourself in the wild by staying at a mobile camp, allowing you to experience the raw beauty of nature up close and personal.

Embark on an off-road game drive along the banks of the Lukosi River, where you'll encounter a diverse array of wildlife.

Overnight: Mobile Campsite - Sinamatella Area

This back-to-basic, Hwange National Park Experience will take you back in time with the 'charisma and charm' of how the Safari Industry first began. During your stay in Hwange, you will stay in areas rarely visited by anybody else and encounter something that not many a safari enthusiast would ever get to experience, sleeping in tents under the star-lit night sky with nothing but the canvas wall of your tent separating you from the outside! Jackals barking, lions roaring as they advertise their presence to all and owls hooting, are just some of the night sounds that you can look forward to hearing during your stay. Sitting around early morning fires are complete with a coffee and biscuits, or dinner around the evening fire, you will truly experience the romance the African wilderness has to offer.



Activities

Basis

Full Board Plus - Dinner, Bed, Breakfast, Lunch and Activities

Day 5: Mobile Campsite - Sinamatella Area, Western Hwange National Park

Day Itinerary

Today you will embark on a walking safari adventure along the Lukosi River, led by an expert guide, where you'll hopefully have the chance to track rhinos and witness the majesty of these magnificent creatures up close in their natural habitat.

Basis

Full Board Plus - Dinner, Bed, Breakfast, Lunch and Activities
All Drinks (excl. Premium brands) Included

Day 6 - 8: Hideaways Nantwich, Hwange, Hwange National Park

Hwange National Park

Hwange National Park is the largest reserve in Zimbabwe and is home to a variety of wildlife, including giraffes, lions, zebras and about 40 000 elephants. It is also a protected region for endangered species. The area stretches from sandy dunes and savannahs through to rocky terrain and forests.

Day Itinerary

Experience the thrill of adventure as we journey to our next lodge, situated in Northern Hwange, where you'll have two unforgettable days to explore the African wilderness through exhilarating game drives and immersive game walks.

Overnight: Hideaways Nantwich, Hwange [View iBrochure](#)

A unique, small and intimate eco-lodge reclaimed from a bygone era, for true safari lovers who want to get off the beaten track and discover the pristine wilderness and abundant wildlife of Northern Hwange National Park in Zimbabwe.

Each suite has been lovingly recreated in an eco-friendly way, repurposing and refreshing with a modern touch. We have repurposed existing elements into stylish and useful interiors around the lodge, a prime example of true African innovation.

The main communal area consists of inside and outside lounge and dining spaces, a communal Boma area and a curio shop. An open display kitchen allows guests to observe and interact with chefs as their meals are being prepared. The main area overlooks a waterhole and large dam where wildlife frequent throughout the day. Another outside dining area is located at the pool which is separate and allows for alternative dining with views over the plains and easy access to the pool. There is also a natural swimming pool with grand views over the plains. Complimentary WIFI is available in the main area.



Activities

Full-Day Game Drive

Full Day Game Drive in the Hwange National Park with our trained guides. This activity includes lunch.



Walking Safari

Take part in a 3-hour game walk with our pro-guide in Hwange National Park. A walk through the bush allows guests to experience it from a completely different perspective than in a game safari vehicle. Our pro-guide will be sure to point out many interesting things not always visible to the naked eye and will ensure that guests are completely safe.



Basis

Fully Inclusive - Bed, All Meals, Fees and Activities
All Drinks (excl. Premium brands) Included

Day 8: End of Itinerary

Day Itinerary

Enjoy your final breakfast before being transferred to Victoria Falls Airport for your onward flight. We hope to welcome you again on one of our next safari adventures.

Basis

Bed and Breakfast

Transport

Transfers

Date	Company	Pick Up	Drop Off	Time	Vehicle
		Victoria Falls International Airport [VFA]	Ilala Lodge Hotel		Transfer
		Ilala Lodge Hotel	Hideaways Elephant's Eye, Hwange		Transfer
		Hideaways Elephant's Eye, Hwange	Mobile Campsite - Sinamatella Area		Transfer
		Mobile Campsite - Sinamatella Area	Hideaways Nantwich, Hwange		Transfer
		Hideaways Nantwich, Hwange	Victoria Falls International Airport [VFA]		Transfer

Urgent Contact Numbers

Company Name	Telephone	Email Address	Contact Person
Jenman African Safaris	+21 (0) 21 683 7826	info@jenmansafaris.com	Reservations Team

Travel Information

Safari Do's and Don'ts:

Jenman Safaris has extensive knowledge and experience in most African Countries. Throughout the many years we have learnt about a few "Do's and Don'ts" while travelling in and around Africa. We have therefore developed this list for you to read at your leisure. All tips are not always relevant to all the areas that you travel to – depending on your tour.

Due to a lack of transparent and credible regulation relating to ethically acceptable practices where captive wildlife is concerned, Jenman African Safaris has taken the decision not to support any activities that include physical contact with captive wildlife. We urge you to consider the ethical implications of taking part in any such activity that may be offered at your lodge.

Arriving for Safari

Get some rest on the first day of your arrival – you may need some time to adjust to a different time zone. Rather arrive a day early to rest and start off your tour refreshed and ready for adventure!

Currency

When you need to exchange your currency, avoid any exchanges on the street or in other areas that may seem suspect. Always note that even when people approach you with an, e.g., 50% premium exchange rate offer, this exchange is considered part of the black market and is illegal! Hotels, Camps and Lodges can change money, but sometimes the rate is slightly lower. We recommend that you visit an accredited Bureau de Change.

Credit Cards

Credit cards such as Visa and MasterCard are widely accepted in most areas as well as at bigger hotels and lodges.

Hospitals and Pharmacies

The larger towns in Southern Africa have pharmacies and hospitals, but you should always make sure you have enough of your medicine in case the pharmacies/hospitals don't stock them.

Telephone

In most areas you can call internationally – however please note that some of the smaller areas may not have these facilities and international phone calls are costly. Also, built up areas and towns do have cell-phone reception!

Passports, Documents and Valuables

Please make sure that you keep your passport, documents and any other valuables with you at all times! We recommend that a copy of these documents should be made and kept in another safe place in case something happens to the originals. Never leave valuables alone and remember you are on safari, so expensive and valuable jewellery is not necessary.

Safety

Every area (any where in the world) can be unsafe at times. Please take common precautions at all times and never walk alone, especially at night or in run-down areas!

Packing

Remember to always check the amount of luggage you are allowed to take on the plane as well as on the Safari Vehicle – they may differ. We recommend that a soft bag is used instead of a hard suitcase as it's preferable on safari. Most air flights allow for 20kgs and our scheduled safaris are limited to 15kgs per person. Don't forget to put luggage tags on your suitcases (for the airplane and the safari).

Luggage and Medication

Please be advised that you should put any medication that you need (e.g.: diabetes medication) into your hand luggage, even with the strict regulations, airlines will allow that as long as you have a letter from your doctor.

What to wear:

You are on safari and out in the bush so make sure that you are comfortably dressed with comfortable shoes. Always have a mix of clothing including; summer clothes, light raincoat, warm top and a hat.

Punctuality

Please be on time when you meet your vehicles for the game drives. If you run late you may delay the rest of the trip or miss something wonderful!

Climate

Always remember that the African Sun may look gentle but it is strong and can be harsh. Too much sun can lead to headaches, dehydration, nausea and dizziness. Rather look after yourself by using sun screen and a hat versus trying to get a nice African Tan.

Drinking Water

In built-up areas the water is safe to drink (mostly in South Africa) however, some areas it is not safe to drink the tap water at all! So we rather recommend that you drink bottled water at all times to prevent any illness. You may use the tap water to rinse your mouth when brushing your teeth! Ice is generally fine to consume, but sometimes it is better to be cautious. We advise you to rather drink bottled water at all times in Africa!

Food and drink

Africa is famous for its fruit and fresh vegetables – which can be enjoyed all around Africa. Fruit and Vegetables should be peeled before eating. Drinks (including spirits) and cigarettes can be bought in most areas but are normally quite expensive. On our Safaris we do provide most/all meals which are prepared by our guide or at a lodge.

Anti-malaria medication

A lot of areas in Africa are affected by Malaria – we strongly recommend that you take your anti-malaria medication. Take your medication exactly as its prescribed and directed, don't skip any medication! At the end of your safari, if at any time you develop influenza symptoms please consult your doctor immediately.

Power and Electricity

Most places (hotels, lodges) have electricity. But we always recommend that you should take a flash light with you on safari. Always remember if you plug something in (e.g.: One of your appliances) there may be a different voltage! The usual voltage is 220-240 AC. If your appliance does not match this voltage you need to bring a converter with as some lodges may not have a converter for you to use...

Photos

There will be many amazing photo's that you will want to capture along the way on your safari. But, you need to make sure you don't take any photos of any people without their permission. Also, never take pictures of anyone/anything in the military, police force, armed forces, government, presidents or airports.

Animals

The animals in the bush and the ones that you may see on safari are wild and should not be approached! Animals may roam freely around so be observant and cautious when walking from place to place.

Tipping

Tipping is not included in meals unless there is a service charge included in the bill – then you don't need to tip. Normal tipping is 10% of the bill for drinks and food. Tipping for guides and drivers are always appreciated and range from US\$5 and US\$10 per day...

Driver-Guide/Safari Guide

Your driver and guide is complete with experience, information and knowledge of all the areas that you will travel to. Be sure to ask them lots of questions and feel free to chat to them about anything.

We hope that our list of 'Do's and Don'ts' have been useful and helpful. Please don't hesitate to contact us if you have any more questions that we haven't covered in the above list...

info(at)jenmansafaris.com

Terms and Conditions

Jenman Select Terms and Conditions

General Information and Booking Conditions

In these Terms & Conditions, the 'Company' shall mean Jenman African Safaris cc; a company registered according to the company laws of the Republic of South Africa. The 'Client' shall mean the person who has signed a booking form as the Lead Booking Name and each person named in the booking form. The 'Agent' shall mean the company, who has signed an Agent's Contract and is booking a Client to travel with Jenman African Safaris.

1. Contract

There shall be no binding contract between the Company and the Client until the following three conditions are met:

1.1. The Company Booking Form has been signed

1.2. The 30% deposit has been paid

1.3. The booking terms and conditions have been confirmed by the Client

There shall be no binding contract between the Company and the Agent until the following two conditions have been met:

1.4. The Agent Contract has been signed

1.5. The booking terms and conditions have been confirmed by the Agent

1.6. the 30% deposit has been paid. (unless otherwise specified in the Agent's Contract)

2. Payments

2.1. A deposit of 30% from each Client is required when submitting the application form to confirm a booking, unless otherwise agreed in the Agent Contract.

2.2. The full amount due by the Client to the Company, shall be payable not less than 30 days prior to the date of departure/start of services (unless otherwise specified in the Agent's Contract). No Client will be permitted to commence any itinerary without payment in full being received by the Company. If the full amount is not received, the Company shall be entitled in its discretion to treat the reservation as cancelled, and consequently to forfeit such part of the advance payment as determined solely by the Company. Late applicants may join the tour based on accommodation availability.

2.3. Invoices in foreign currencies shall be paid by no later than the date specified on the footer of the original invoice. If payment is not made within this stipulated time period, the Client is obligated to request a new invoice as the due amount is subject to currency fluctuations. If a new invoice is not requested and the currency exchange rate has changed to Jenman African Safaris' disadvantage, a new invoice will be issued charging the difference to the Client/Agent.

2.4. If the company accepts payment by Credit Card from an Agent or Client, a 4% surcharge will be added for Visa and Master Cards.

3. Cancellations

3.1. Any cancellation of a booking by a Client or Agent, must be in writing and shall only be effective upon its acknowledged receipt by the Company. The date on which the Company receives the correspondence or a company recognized Agent, will determine the cancellation charge, if any.

3.2. Cancellation charges will be incurred as follows:

- 3.2.1. 46 days or more prior to departure: 10% of the total rate
- 3.2.2. 21 days to 45 days prior to departure: 30% of the total rate
- 3.2.3. 14 days to 20 days prior to departure: 50% of the total rate
- 3.2.4. 8 days to 13 days prior to departure 80% of the total rate
- 3.2.5. less than 8 days prior to departure: 100% of the total rate
- 3.3. Special cancellation fees may apply for 3rd party bookings

4. Changes and Alterations

4.1. "Force Majeure" means, in relation to the Company, any circumstances beyond the reasonable control of the Company (including, but not limited to, acts of God, explosion, flood, fire, war or threat of war, sabotage, civil disturbance, quarantine, government intervention, weather conditions or other unexpected occurrences).

4.2. The Company shall not be deemed to be in breach of these terms and conditions or otherwise be liable to the Client, by reason of delay in performance, or by non-performance, of any of its obligations hereunder to the extent that any such delay or non-performance is due to any Force Majeure.

4.3. If the Company is affected by Force Majeure it shall be entitled to, and may in its sole and absolute discretion, vary or cancel any itinerary or arrangement in relation to the tour or safari.

4.4. No refunds are given for circumstances arising beyond the Company's control, necessitating alternative arrangements being made to ensure the safety and/or further participation and enjoyment of the tour or safari.

4.5. In the unlikely event of a vehicle breakdown that is beyond the Company's control and immediate repair, the Company will arrange to have the spare part sent to the current location in the fastest possible time. The Company reserves the right to alter the itinerary accordingly in order to make up any time lost due to any unforeseen circumstances.

4.6. The company reserves the right to cancel the tour without prior notification and in such an event only agrees to refund all monies already paid and received from the Client.

5. Insurance

5.1. Travel and cancellation insurance is mandatory for every Client. All insurance is solely the responsibility of the Client. Before a Client commences a tour, he/she should arrange his/her own insurance with protection for the full duration of the travel, to cover including but not limited to, personal injury, damage and loss of personal items including but not limited to camera equipment and other electronic equipment, medical expenses, repatriation expenses and loss of luggage. If a Client falls ill, all hospital expenses, medical expenses, doctor's fees and repatriation costs are the Client's responsibility and the Company shall not be liable for any refund of the tour rate whatsoever.

5.2. The carriage and storage of all baggage and personal effects are at all times the Client's risk and the Company will not accept any liability for any loss or damage of baggage or personal effects. It is the clients' responsibility to ensure all personal items are covered by travel insurance for the correct value.

6. Liability

The Client hereby acknowledges, confirms and records that he/she understands the risk inherent in adventure travel in African destinations and associated activities. The Client is accepted onto the tour and undertakes to do the tour, travel or activity at his/her own risk. The client agrees and concedes that the Company, its representatives and employees shall not be responsible for loss or damage to possessions, or

injury or illness to the client or loss of life or consequential damages which might occur from any cause whatsoever, unless directly caused by the Company's negligence.

7. Health and Age Restrictions

The client shall acknowledge an awareness of the proposed itinerary and shall confirm that he or she is medically fit, in good physical and mental health and is able to embark on the tour. Any client with a pre-existing medical condition or illness must declare the true nature of such a condition to the Company before the commencement of the tour. Any failure to declare may result in the cancellation of his/her booking. Every client above the age of 65 is required to submit a medical certificate or self-declaration of medical fitness prior to the beginning of the tour (please request this form be sent to you from your travel consultant) . For all Adventure Safaris, there is an age limit of 70 years. For all Lodge Safaris, there is an age limit of 80 years.

8. Claims and Complaints

In the unlikely event that the client has a complaint against the company, the Company must be informed immediately, in order that an opportunity is afforded to the company to investigate the situation and provide redress. If the client has any further complaints, these must be lodged in writing to the Company within 1 month of the tour end date. If these procedures are not followed, the Company will not start or continue any such investigation of said complaint.

9. Company Responsibility and Rights

The information in any brochure and printed itineraries is given in good faith by the Company, and is based on the latest information available to the Company. Printed itineraries serve as a guideline only. The company reserves the right to change the facilities or transport described in any publication without being liable for any compensation or refund.

10. The Company Authority

Any decision made by the tour guide, acting as a Company representative, shall be deemed final on all matters. The company shall not be responsible or liable for any client who commits an illegal or unlawful act in any country visited, or the consequences of such an illegal act. The client may in such circumstances be excluded from the tour without a refund, at the sole discretion of the Company or Company representative. If the Company considers a client unsuitable for a tour (due to mental or physical illness or implied danger to any other Client or Company representative) it may at its sole discretion decline to carry the Client further. If a Client causes severe inconvenience or annoyance to other Clients, the Company may decline to carry the client further, without any refund whatsoever. This will only occur after extensive intervention by the tour guide or Company representative.

11. Client Responsibility

11.1. It is the Client's sole responsibility to ensure that passports, visas, travel permits and inoculations required for the tour, are obtained well in advance and are in order in terms of all the countries to be visited. It is the Client's responsibility to meet any additional costs incurred either by the Client (or by the Company on the Client's behalf) as a result of any failure by the Client to comply with such requirements. The Company may not be held liable for any failure on the part of a client to be in possession of the correct travel documentation.

11.2. The onus is on the Client concerned to fully acquaint themselves with the Terms and Conditions set herein and all matters such as visas, required documentation, payment schedules and cancellation policies.

11.3 It is the Client's responsibility to check the latest FCO advice (foreign & commonwealth office) for the countries they will be travelling to.

12. Luggage Allowance

Baggage is strictly limited to one large bag, weighing a maximum of 15 kg. Also allowed will be a smaller hand-luggage bag or camera bag per Client. These restrictions are essential because of the nature of the tour. Because overloaded vehicles are inherently dangerous and cause unnecessary transport problems, potentially endangering Clients and Company representatives, the Company insists that every Client adhere to these luggage restrictions.

13. Booking on scheduled departures

13.1. Group Size

Our group size usually varies between 2 and 14 maximum. By traveling in small groups, the advantages are that campsites and/or lodges are not invaded and time is not wasted in trying to assemble and control large groups of people. It also enables the Company to offer a far more personal service. Our safaris are usually made up of individuals, couples and sometimes groups of friends aged between 18 and 65 years. With the mere physical and youthful mentality which prevails on these tours, they are generally not suited to anybody over the age of 65 years. There is no upper age limit on any tour or safari, but for any Client over the age of 66, the Company requires a medical certificate to confirm physical ability for the chosen tour. Indemnity forms must be completed by a parent or guardian of 21 years or older, for children wishing to participate who are between the ages of 12 and 18.

13.2. Transport

Jenman African Safaris cc vehicle fleet comprises fully equipped Toyota Buses (12-seaters), Toyota Land cruiser 4x4 (10-seaters) and Toyota overland trucks (24-seaters for customized tours) with comfortable seating, large windows for game viewing and music systems. Additionally, we make use of Toyota Quantum (14-seaters with comfortable seating and music system.) An off-road trailer is fitted to all 10-seater vehicles and is equipped with a field kitchen. All luggage are carried on the roof or in the trailer to ensure maximum comfort inside the vehicle.

13.3. Participation

The degree of satisfaction and enjoyment you feel at the end of each day and at the end of the trip will depend on you and your capacity to enjoy yourself. This capacity, combined with an active and enquiring mind and a willingness to participate, is essential for all tours. The Company offers two types of participation safaris: Non participation, where clients do not need to participate in safari duties; Semi-Participation where the clients have to put their own tents up, help with food preparation, dish-washing and help with the packing and unpacking of the vehicle. A degree of flexibility is essential because of the mere nature of the parameters in which we have to operate.

13.4. Accommodation

For Camping safaris, the Company makes use of one 3-person dome tent per 2 people. Thick (5cm) foam sleeping mattresses are provided for these camping safaris. Other accommodation utilized includes bungalows, rondavels, log cabins, lodges, hotels and tented safari camps, for days where accommodation is specified in the itinerary.

13.5. Prices and Local Payment

We endeavour to ensure that every Client is fully aware of all costs involved on each trip. The costs on some tours are divided into two payments. The first amount is the tour price and the second amount is the local payment, which are paid directly to Jenman Safaris or the Agent before the tour commences. Therefore, the local payment fee will be payable prior to travel together with the main tour fee. The local payment is then handed over to the guide to pay for some of the day-to-day operational costs that are incurred while groups are on the road. Examples include fees at most of the national parks, entrance fees to some

attractions, local guides and any food markets we visit to stock up on fresh produce during the tour. Our price, in conjunction with the local payment, includes accommodation, transport on the tour, meals, and activities as per itinerary, camping equipment (except sleeping bags), permits, entry fees and a trained and qualified tour guide.

14. Discounts

14.1. Only one discount may be used at any time. Discounts cannot be combined or used in combination with any other specials.

14.2. Book & pay refers to full payment being received.

14.3. All discounts apply to the per person tour price. Please note that flights, airport taxes, single supplements, local payments and special permits are excluded.

14.4. Combine your trips – the 5% discount applies to the more expensive of the chosen tour packages.

14.5. All discounts are subject to tour availability.

14.6. Frequent Traveller – your previous trip has to have been a separate booking on a different date/occasion. Your previous booking had to be a minimum of 5 night stay.

14.7. Jenman African Safaris' general Terms & Conditions still apply.